

ICFL/LS/0045/2023-24

27 May 2023

**BSE Limited** 

Listing Department, 1<sup>st</sup> Floor, P J Towers, Dalal Street, Fort, Mumbai - 400 001.

**Scrip Code**: 541336

Sub.: Revision in Investor Presentation on Audited Financial Results (Standalone and Consolidated)

**National Stock Exchange of India Limited** 

Exchange Plaza, C-1, Block G,

(E), Mumbai – 400 051.

Symbol: INDOSTAR

Bandra Kurla Complex, Bandra,

for the quarter and financial year ended 31 March 2023

Ref.: Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure

Requirements) Regulations, 2015 ("Listing Regulations")

Dear Sir/ Madam,

We refer to Investor Presentation on Audited Financial Results (Standalone and Consolidated) for the quarter and financial year ended 31 March 2023 ("Presentation"), submitted vide letter reference no. ICFL/LS/0044/2023-24 dated 26 May 2023 and wish to inform that there is a slight change in the heading of said Presentation at slide no. 55.

Please find enclosed revised Presentation for your reference. We sincerely regret for the inconvenience caused to the stakeholders.

Request you to kindly take the above on record and disseminate the same on your website.

Thanking you,

Yours faithfully,

For IndoStar Capital Finance Limited

#### Shikha Jain

Company Secretary & Compliance Officer (Membership No. A59686)

Encl.: a/a

#### **IndoStar Capital Finance Limited**



Investor Presentation
May 2023

#### Safe Harbor



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## Key Performance Highlights – FY23



AUM



₹ 7,813 crs

FY22: ₹ 9,658 crs

**Disbursements** 



**₹ 2,099 crs** FY22: ₹ 4,947 crs

**Gross Stage 3** 



**6.8%** FY22: 13.6%

Net Stage 3



**3.2%** FY22: 6.4%

**CRAR** 



31.5% CRAR

FY22: 25.8%

**Branches** 



**427 Branches** 

FY22: 404

**Net Total Income** 



₹ 599.4 crs

FY22: ₹ 634.8 crs

**PAT** 



₹ 225.2 crs

FY22: ₹ -736.5 crs

NIMs



6.1%

FY22: 6.2%

INDO MITRA
Making Vehicle Finance Easy
We Heard You & We Brought Account
Management To Your Fingertips
Live on the Play Store

To download the app
scan this QR code



# "go-to" NBFC in Retail Lending







Our wholly-owned subsidiary IndoStar Home Finance engages in providing affordable home financing solutions to self-employed and salaried customers.

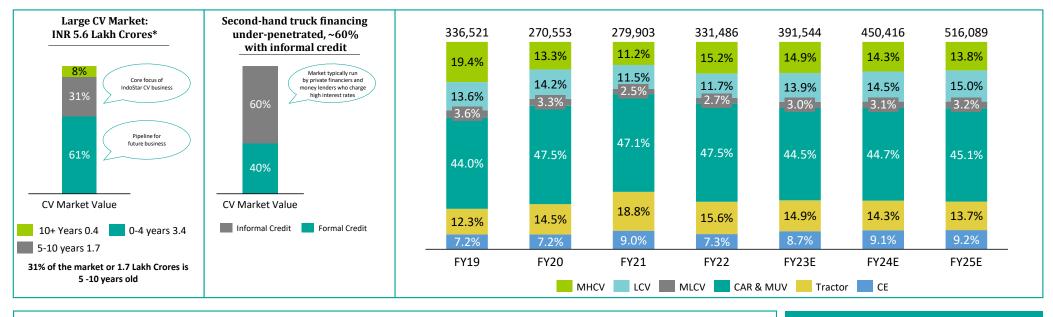
# Strategy for INDOSTAR 2.0



New Customer Acquisition	<ul> <li>Strengthened Core Management Team to focus on each of the business segments</li> <li>Focused on serving the used CV market with higher yields</li> <li>Moving branch network into the hinterland, serving customers in tier 3 and tier 4 towns</li> </ul>
Asset Quality	<ul> <li>Strengthened controls, reviewed policies and upgraded technology systems right from loan origination, credit appraisal, disbursal, loan management and collection processes and continuing to do that.</li> <li>Sustained efforts to reduce stressed book through collection, repossession and settlement</li> <li>Strengthened collection mechanism by adding people. It is enabling robust collections, leading to 120%+ collection efficiency, indicating clearances of old delinquencies</li> <li>Identified stressed pool in our CV portfolio and conservatively made provisions</li> </ul>
\$ Cost Optimization	<ul> <li>Strengthening the hub and spoke model by opening more branches in tier 3 &amp; 4 towns</li> <li>Focused on opening smart branches that operate with greater efficiency, less manpower and more through the Customer App</li> <li>Investments in technology and digitization, to improve operating turnaround times and productivity and drive operating cost efficiencies</li> </ul>

#### Exploring Opportunities in the Used CV Industry





- Commercial vehicle market is growing every year with the annual market size pegged at Rs.5.60 lakh Cr which incl New, Used, WC and Term loan funding
- Similarly, Used vehicle financing expected to double by FY25 considering the scrap policy of 15 years limit
- Around 50% to 60% financing is with unorganized sector which should also reduce in future due to scrap policy and organized sector will play major role in UV finance
- In the space of Organized Sector, IndoStar aims to have a decent market share

Significant opportunity to scale up the CV disbursement in next 2 years

Used Vehicle Business is going to play a major role in next 4 to 5 years

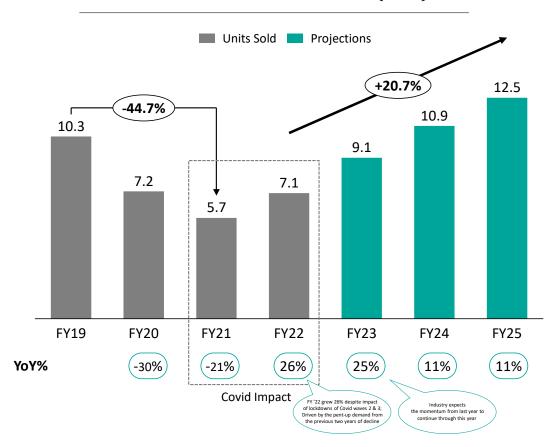
Source: SIAM & Vahan Data; \*As per company analysis

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#### Commercial Vehicle Industry Trends & Market Forecast



#### **Commercial Vehicle Unit Sales India (lakhs)**



#### **CV Industry Trend Drivers & Expectations**

New Commercial Vehicles (CV) sales fell 45% over two years from 10.3L in FY'19 to 5.7L in FY'21, driven by a slowdown in economic growth in FY'20 and Subsequent lockdowns due to COVID first wave March to August 2020, in FY'21

Follow-on pent-up demand, growth in the economy with robust GST collections and the improvement in the Highway network has spurred the CV sales growth ~@28% in FY23

The growth momentum in the economy, the focus of the government on infrastructure projects, and high spending due to elections are likely to keep the CV sales trajectory on the upswing in the next 3 years with a CAGR of 28%

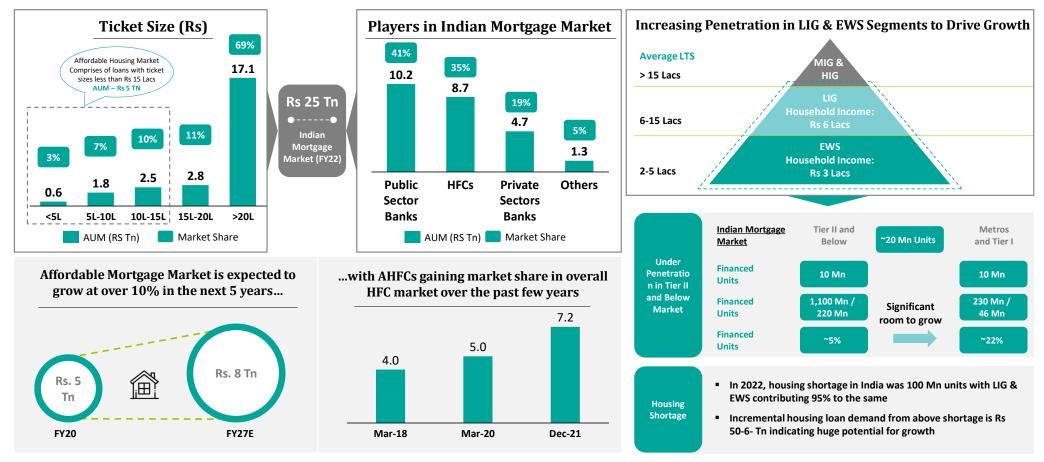
MCVs & HCVs are highly dependent on GDP growth

With the increase in the prices of the new CV vehicles, the Used CV demand is expected to continue to be positive in FY'24 and continue as such for the next 2-3 years

Source: SIAM

#### Indian Affordable Housing Finance Market Expected To Show Significant Growth





Significant Tailwinds In Favour Of Affordable Housing Helping Affordable Housing Finance Companies ('AHFC') Gain Market Share

Source: CRIF High Mark Report, ICRA, Prospectus of Listed Peers

#### Future Ready to Seize Affordable Housing Market Opportunity





#### **Management Team**

Seasoned management team supported by regional teams with conservative background recruited from other affordable housing finance companies



#### **Geographical Focus**

- Geographical focus on South & West India with the cluster-based approach to address concentration challenges
- Targeting states with the highest demand-supply gap for affordable housing



#### **Ecosystem Play**

- Remote access to customers through HomeHub app
- Fully enabled payment methods for customer leading to cash component using 3-4% of overall transactions



#### **Robust Underwriting**

- Centralized underwriting framework with informal income underwriting play developed from start
- Aversion to categories such as 'plot + construction' and other with higher delinquency probabilities



#### **Micro LAP Play**

> Presence in tier 3 and 4 towns in southern states with large Micro LAP opportunity

## Our Strategic Focus Areas





Maintaining consistent customer communication



Expanding geographically



Maintaining asset quality



Investing in technology to become more Agile & Process Oriented



Digitalization



Strengthening controls to minimize risk



Ensuring a robust balance sheet



Being agile and future-ready



# **Key Target Areas**



Key Target Areas	Plan	Status	
Business	<ul> <li>Opportunity to scale-up used CV disbursement due to both increased growth in used CV segment and our small base</li> <li>Leverage our existing reach by increasing penetration to field/site to enhance customer connect either directly or through DSAs and Dealers</li> <li>Growth of affordable housing book with a clear mandate to the team to focus on priority sector lending(PSL) within the LAP portfolio</li> </ul>	<ul> <li>Increase in Disbursement level from Q3 2023</li> <li>Targeting &amp; working for average monthly disbursements of ₹ 350 Cr. plus in FY 24 overall and much higher going forward</li> </ul>	
Product Mix	<ul> <li>Focus on used CV vehicles targeting high yield</li> <li>Explore product line expansion to car, MUV, Tractor, CE, 2W &amp; 3W</li> <li>Diversify methods of sourcing through truck addas &amp; DSA networks, to target first-time borrower and drivers transitioning to first-time owners</li> <li>Actively pursue competition analysis to find niche and white-spaces</li> </ul>	<ul> <li>Targeting used CV with avg. ticket size of ~₹ 6 Lakhs with ~18% + yield due to higher penetration in used CV market</li> <li>Affordable housing finance with avg. ticket size of ~₹ 8 lakhs with ~15% yield, with increased focus on Tier 3 &amp; 4 geographies</li> </ul>	
Reducing OPEX	<ul> <li>Drive asset growth and continue to focus on reduction of costs</li> <li>Increase efficiencies through automation in sales and collections</li> <li>Right size the team. Focus on improving sales productivity metrics</li> <li>Improve/ Focus on branch Productivity/ Profitability.</li> </ul>	Reduction in OPEX continues to be primary focus	
Decision Making & Empowering Branches	<ul> <li>Digitalization to enable quicker decision making at Branch levels with increased ownership and credibility on Branch Heads and employees to improve customer delivery efficiencies</li> <li>Delegation of power at Branch level with ownership</li> <li>Open two-way communication channels</li> </ul>	Indo Mitra App and IndoStar Connect launched for improving efficiencies	

IndoStar aims to benefit from the high growth in the used cargo LCVs by increasing penetration of rural markets with its branch network relocation

#### Priority Sector Lending - Key Strategic Initiative



# What are the priority sectors?

Under RBI guidelines, loans given to following sectors qualify for Priority Sector Lending:

- Agriculture
- Micro, Small & Medium Enterprises (MSME)
- Export Credit
- Housing loans of up to Rs. 35 lakh, for dwellings costing less than Rs. 45 lakh, are treated as priority sector lending (PSL)



# What is the RBI guideline for Banks around PSL?

 Domestic commercial banks (excl. RRBs & SFBs) & foreign banks with 20 branches and above:

#### 40% of

- Adjusted Net Bank Credit (ANBC) or
- Credit Equivalent of Off-Balance Sheet Exposure (CEOBE)
- 2) Small Finance Banks (SFB)

75% of ANBC as computed in para 6 below or CEOBE whichever is higher



# What is the qualifier to get an IndoStar loan tagged as PSL?

Across the IndoStar portfolio, here are the criteria that is used to tag loans as PSL

- CV: Udyam\* (MSME) Registration
- SME: Udyam\* (MSME) Registration
- Housing: All loans for housing units <45 Lakhs</li>



# What is the advantage to IndoStar?

- Given the RBI directive to banks to meet 40% of ANBC and 75% for SFBs as PSL, there is a clear market for high quality PSL books
- 2) It is in IndoStar's interest to build the PSL book, as these books can trade at a premium for DA transactions towards the end of the financial year, improving the RoA for the company



## Changing Portfolio Mix Driven by Retailisation Strategy

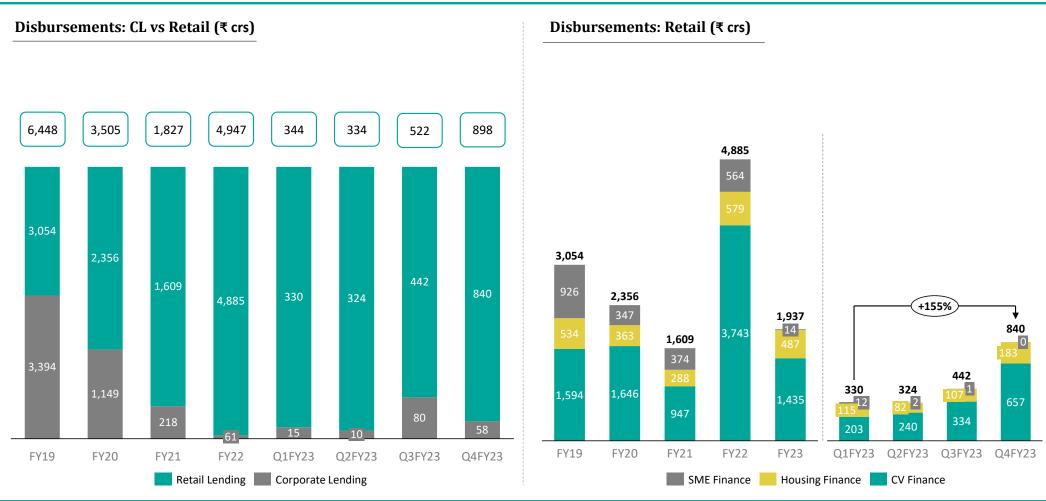




\*Total AUM includes Loans given to employees

## Retailisation Strategy Playing Out

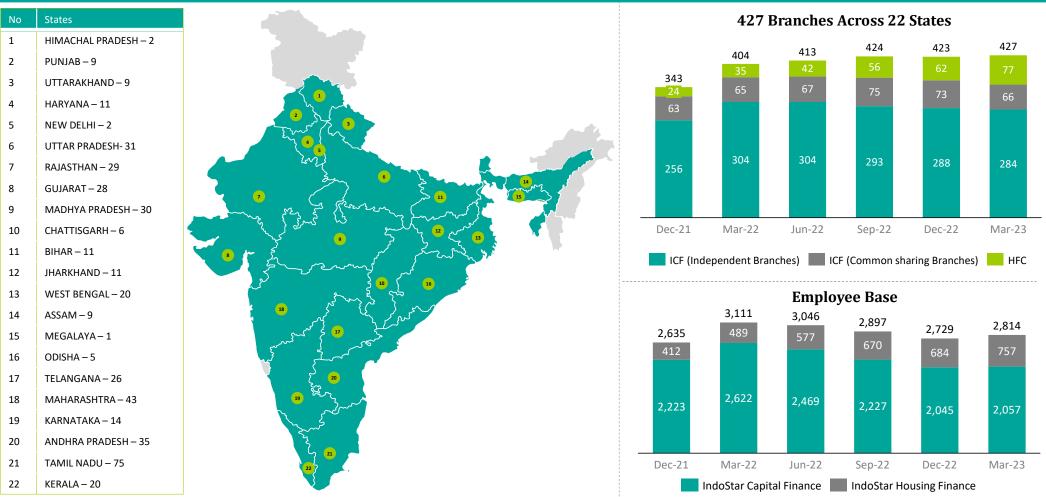




Corporate Lending: CL, Commercial Vehicle Finance: CV Finance, SME Finance: SME, Housing Finance: HF

#### National Footprint Creating Runway for Growth

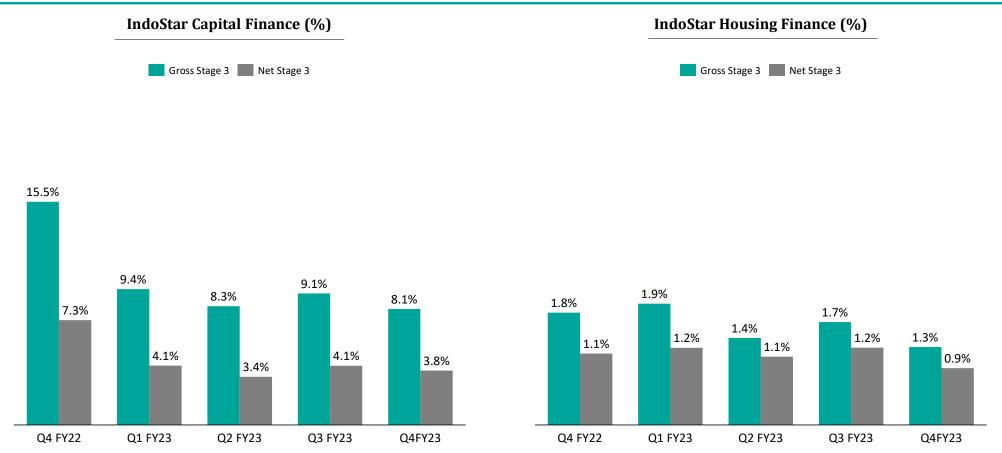




IndoStar Capital Finance: ICF, IndoStar Housing Finance Company: HFC

## **Movement Non-performing Assets**

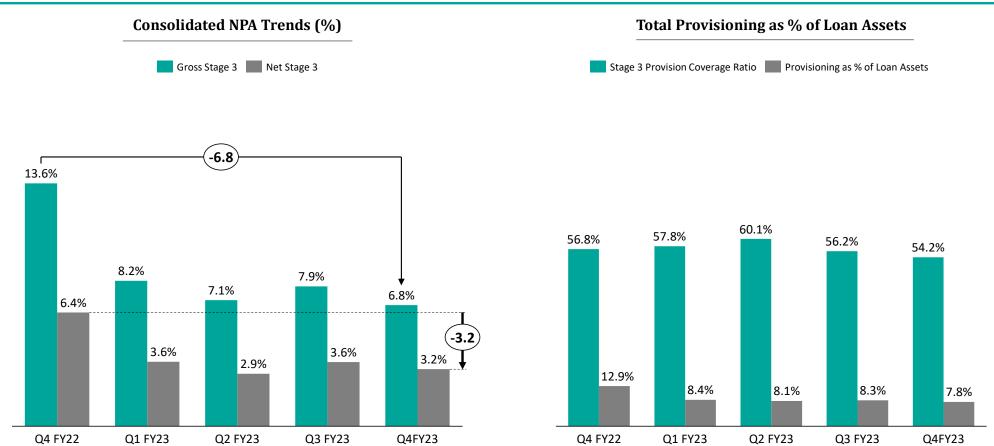




Despite the implementation of ONAN, the NPA ratios remained stable and are expected to decrease in the coming quarters

#### **Declining Non-performing Assets**





Despite the implementation of ONAN and a drop in overall AUM, the NPA ratios remained stable and are expected to decrease in the coming quarters

# Stable Net Stage 3 % in FY23



Particulars (₹ crs)	Q4FY23	Q3FY23	Q2FY23	Q1FY23	Q4FY22
Gross Stage 1 & 2	6,591	6,308	6,478	6,674	7,639
ECL Stage 1 & 2	294	265	268	271	453
Net Stage 1 & 2	6,297	6,043	6,210	6,403	7,187
ECL Provision %	4.5%	4.2%	4.1%	4.1%	5.9%

Particulars (₹ crs)	Q4FY23	Q3FY23	Q2FY23	Q1FY23	Q4FY22
Gross Stage 3	479	537	493	593	1,203
ECL Stage 3	260	301	296	343	684
Net Stage 3	219	235	197	251	519
ECL Provision %	54.2%	56.2%	60.1%	57.8%	56.8%

Particulars (₹ crs)	Q4FY23	Q3FY23	Q2FY23	Q1FY23	Q4FY22
Total ECL Provision	554	566	565	613	1,136
Gross Stage 3 %	6.8%	7.9%	7.1%	8.2%	13.6%
Net Stage 3 %	3.2%	3.6%	2.9%	3.6%	6.4%

# Collection Efficiency over 145% for last 12 months



Particulars (₹ crs)	EMI Billing	EMI collected	Overdue / Prepayments collections	Total Collection	Collection efficiency %
Apr-22	241	195	148	344	142%
May-22	240	207	205	411	171%
Jun-22	243	203	355	558	229%
Jul-22	226	191	118	309	137%
Aug-22	205	178	88	267	130%
Sep-22	214	186	108	294	138%
Oct-22	203	172	79	251	124%
Nov-22	222	172	165	337	152%
Dec-22	260	219	130	349	134%
Jan-23	221	180	117	297	134%
Feb-23	269	178	102	280	104%
Mar-23	239	195	147	342	143%
Q1FY23	725	605	708	1,312	181%
Q2FY23	645	556	314	870	135%
Q3FY23	685	563	374	937	137%
Q4FY23	729	553	365	918	126%
FY23	2,784	2,276	1,762	4,038	145%

EMI collection efficiency in FY23 for Commercial Vehicle Ioan portfolio is 88 % (Q4FY23 – 92%) and Housing Finance Ioan portfolio is 96 % (Q4FY23 – 95%)

#### Positive ALM on Cumulative Basis



Particulars (₹ in crs)	Apr-23	May-23	Jun-23	Q2 FY24	Q3 FY24	Q4 FY24
Opening cash & equivalents*	1,467	1,529	1,394	1,278	1,198	1,369
Loan repayment inflows [Principal]	110	113	131	351	357	353
Fresh borrowings	0	0	0	0	0	0
Total inflow	1,577	1,642	1,525	1,629	1,555	1,722
Liability repayment [Principal]						
NCDs	0	46	85	20	0	147
Term loans & Others	48	202	162	411	186	268
Total outflow	48	248	247	431	186	415
Closing cash and equivalents	1,529	1,394	1,278	1,198	1,369	1,307

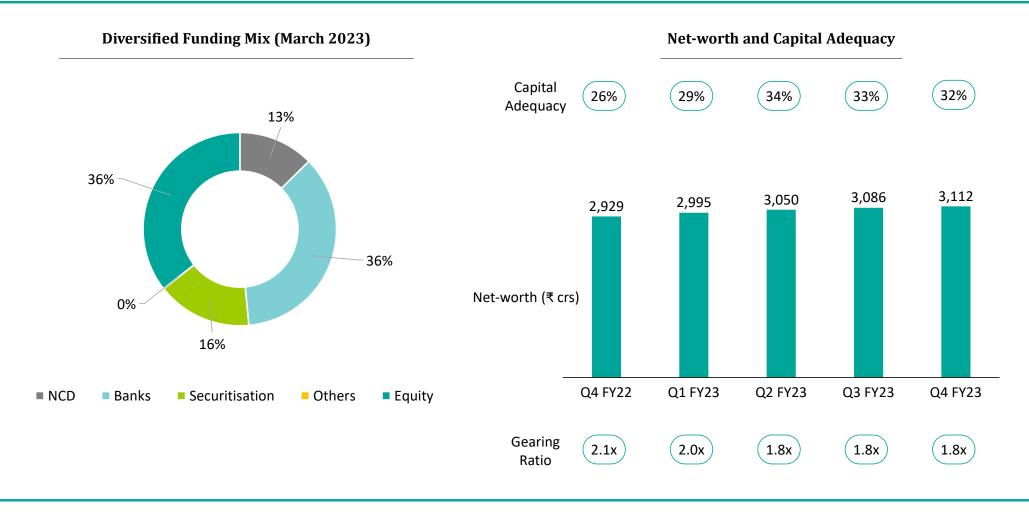
#### **Details of Opening Cash & Equivalents**

As on March 31, 2023	₹crs
Cash and Bank Balance	266
Liquid Debt Mutual Funds	762
Term Deposits with Banks	49
Investment in G-Sec	95
Undrawn funding Lines	295
Total	1,467

Strongest ever closing cash and bank balance
(₹ 1,467 crs as on March 23), sufficient to stable growth going forward

# Diversified Borrowing Profile Supported by Capital Adequacy





#### **Credit Rating remains Strong**



#### **Key Rating Drivers**

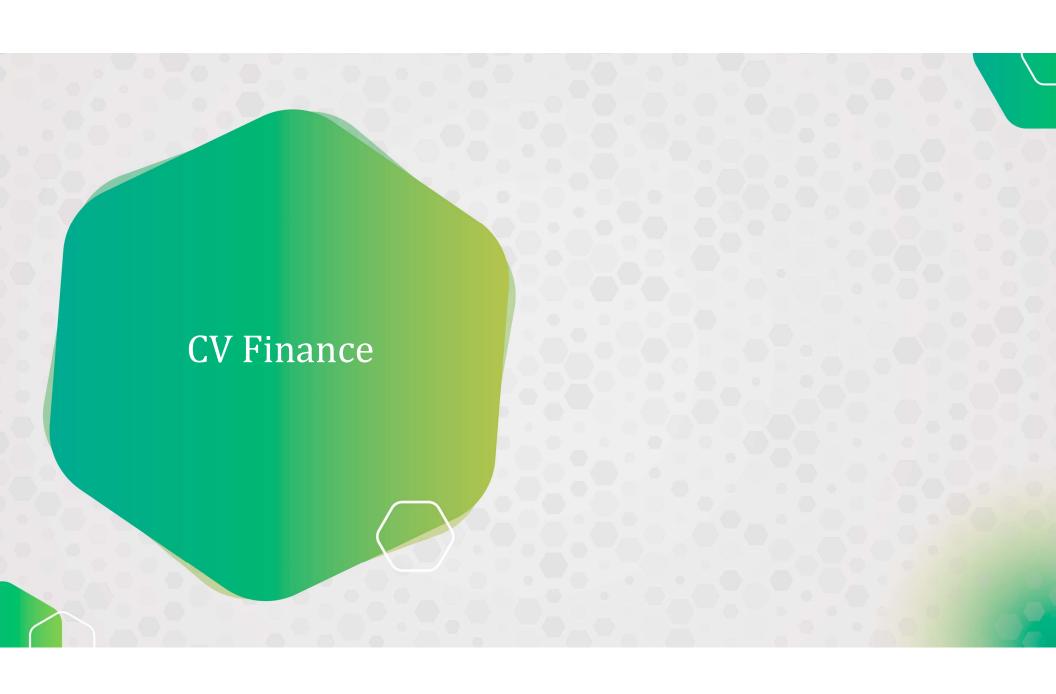
- ✓ Demonstrated support from majority shareholders, Brookfield & Everstone
- ✓ Strong capitalisation with healthy net worth base
- ✓ Increased granularity of loan book owing to retail focus, albeit low seasoning
- ✓ Continued strong performance of housing finance subsidiary

#### **Strong Credit Ratings**

Borrowing Type	Rating Firm	Ratings
Term Loans	CRISIL	AA (-)
iciii Louiis	CARE	A+
	CRISIL	AA (-)
Redeemable NCDs	CARE	A+
CPs	CRISIL / CARE / ICRA	A1 (+)

Note: Long term rating by CARE is applicable only for IndoStar Capital Finance Limited

- Crisil reaffirmed long-term rating to AA-, short term rating re-affirmed at A1+ in April 2023
- CARE reaffirmed long-term rating to A+, short term rating re-affirmed at A1+ in April 2023
- CARE Ratings has changed the outlook to "Stable" from "under watch with Negative Implications".



#### Commercial Vehicle Finance



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AUM of ₹ 3,672 crs



Average Ticket Size of ₹ 6.8 Lakhs



Used Vehicle Disbursement of 96% in Q4FY23 vs 74% in Q4FY22



Presence across 20 States



Average Loan to Value Ratio came down to 72.7% in Q4FY23 from 76.8% in Q4FY22

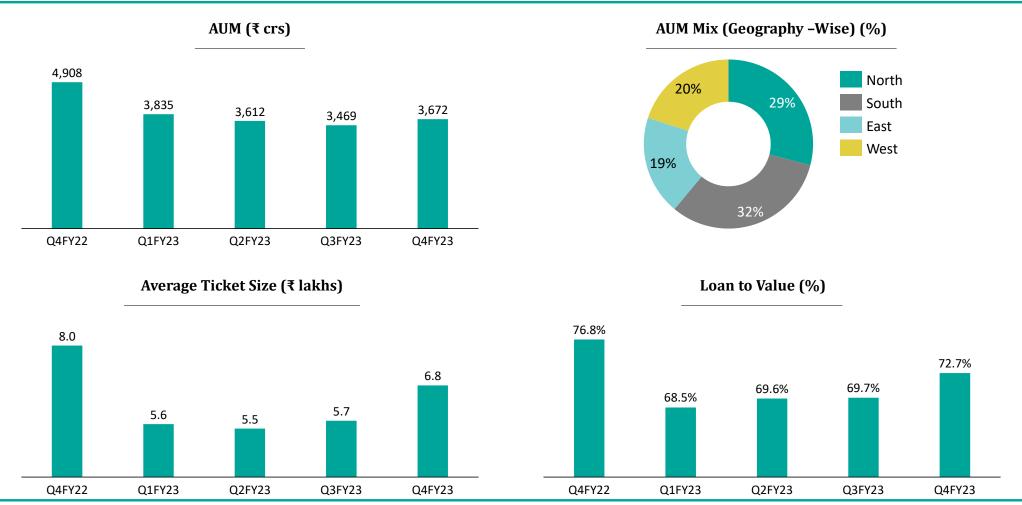


Disbursements Yield ~19% Gross Stage 3 of 7.7% & Net Stage 3 of 2.8%

\*Data as of March 2023

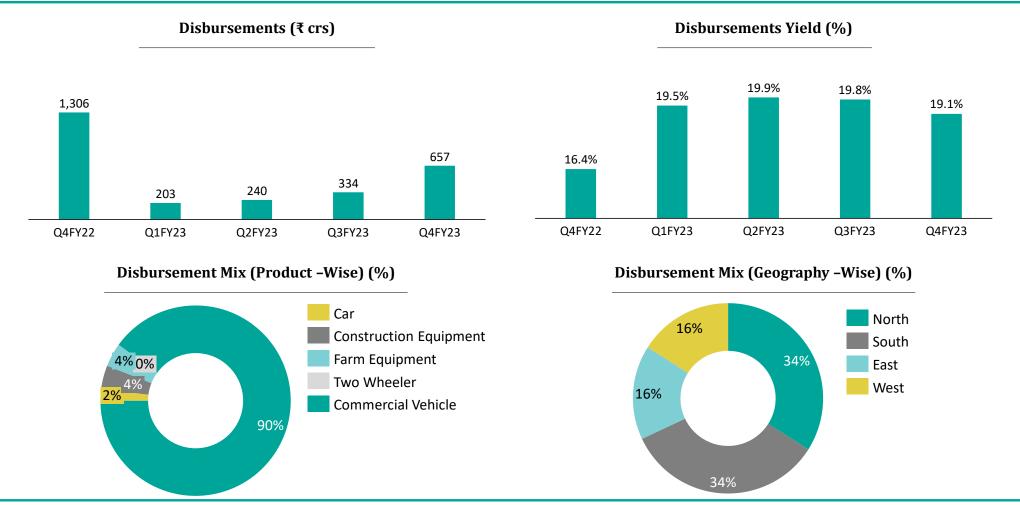
## **CV Finance : Key Operational Parameters**





## **CV** Finance: Key Operational Parameters





# IT – Key Enabler for Control / Growth



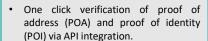


# IndoStar Connect – Onboarding

- Digital loan origination mobile and web application for seamless journey.
- Enabling sales, credit and operations to improve quantity and quality.
- · Enabling paperless lending.
- Increased regulatory and audit compliance.



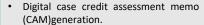
# IndoStar Connect - Verification & Validation



- Quick CIBIL check for Go/No-Go decision.
- · Geo-tagging of field visits
- Internal customer and asset dedupe.
- Instant Registration certification (RC) verification from Vahaan.
- Document upload through mobile application.
- Instant bank statement analysis and plotting through integration.
- API integrated repayment track record mapping from CIBIL.
- Instant Anti money laundering (AML) check for credit decisioning.



#### Lending Software End to End services



- Automated deviations to credit hierarchy based on data captured from different sources and user inputs. (BRE driven)
- Enabling RCU workflow for screening, sampling and hunter check.
- Enabling e-Signing and e-stamping of loan agreements.
- Enabling e-NACH and e-Mandates for EMI repayment.
- Verified bank details via penny drop service.
- Reduced turn around time for operations due to API based customer data verification.



#### **Payment Automation**

- A digitized way of collection by way of enhanced monitoring, controlling and issuing receipt
- Easy access mobile app which can be used on any compatible device
- Auto allocation of cases based on suitability and on set parameters
- GEO Tagging of all employees using application
- Auto tracking of commitment with reminders
- Permanent trail of cases without any manual intervention
- · Better controls at different levels
- Transparency in operations and evaluation
- Impanelling UPI & GPay to fast-track collection mechanism





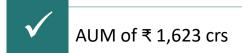


#### Affordable Home Financing Solutions

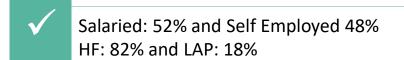


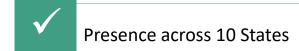
#### **IndoStar Home Finance Private Limited**



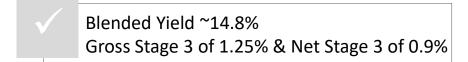








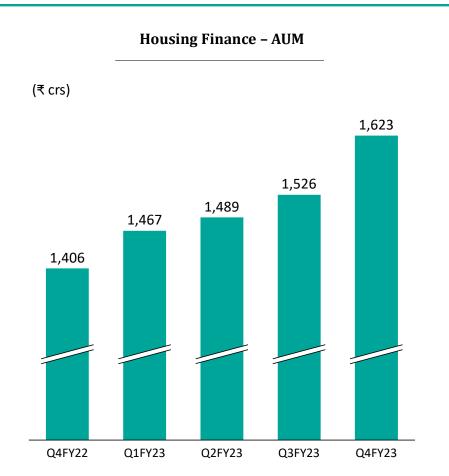




\*Data as of March 2023

# Focusing on Growing Housing Finance Book

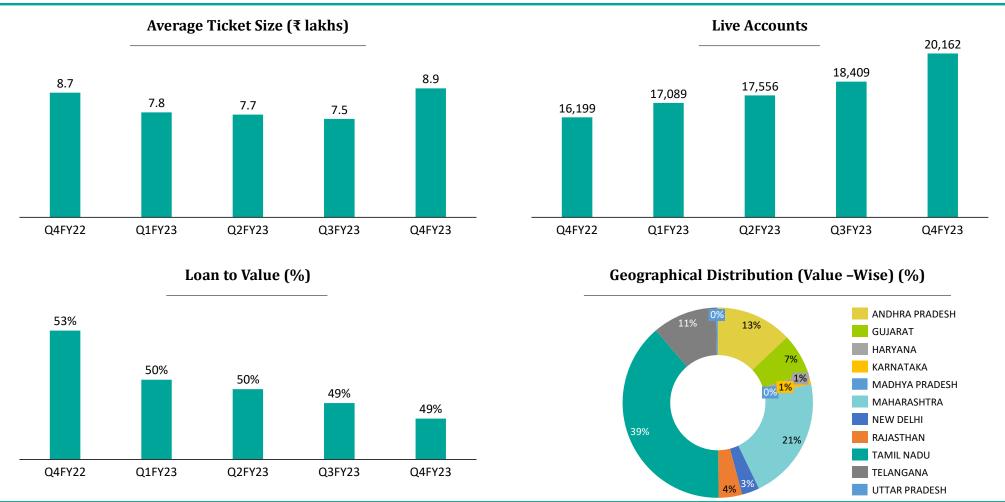






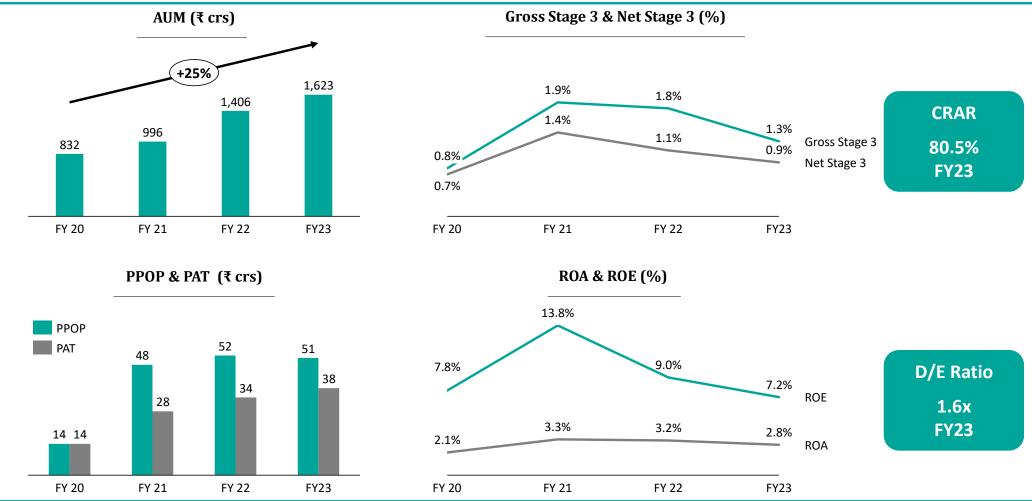
## Housing Finance : Key Operational Parameters





## Housing Finance : Key Financial Parameters





# Catering to Underpenetrated Segments Across Product Types



Characteristics	Salaried	Self Employed				
	Textile loom workers Retail workers	Small traders Kirana shop owners				
Profession	FMCG workers School teachers	Tea & snack vendors  Vegetable vendors				
FIOIESSIOII	Manual labourers Helpers	Small time Micro scale milk wendors				
	Factory labourers  Class IV government employees	Textile loom Small contractors				
Annual Household Income	< Rs 6 Lacs					
Formal Credit Experience	25-30% are New to Credit; Others may have some Credit history largely on account of consumer durable loans					

## Process Excellence: Credit & Underwriting



#### **Evaluation of Profile and Property Risk**

- Collecting KYCs -Aadhar, PAN, Credit history checks with bureaus. Assessment of LTV, FOIR
- Assessment of employment / business stability
- Banking Flows, establishing surrogates
- RCU/FI checks
- · Legal & Technical checks



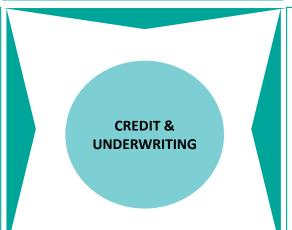
Excluded from Portfolio



Builder under Construction

# Assessment of Total Income (Individual & Household)

- Verification of assets wherever applicable
- Detailed cash flow assessment done including income inflows and cost of running household/business
- Personal discussion with applicant and family member
- Verification of assets wherever applicable
- Arriving at disposable income



#### **Evolving Underwriting Processes**

- Building self learnings in the credit programs
- Continuous improvement in the underwriting process to factor in profile risk and property risk
- Introducing centralized underwriting
- Property score card development under process



Plot + Construction



Balance Transfer + Top up

## Process Excellence: Collections & Monitoring



#### **Collection Process**

#### Pre Bounce / Delinquency

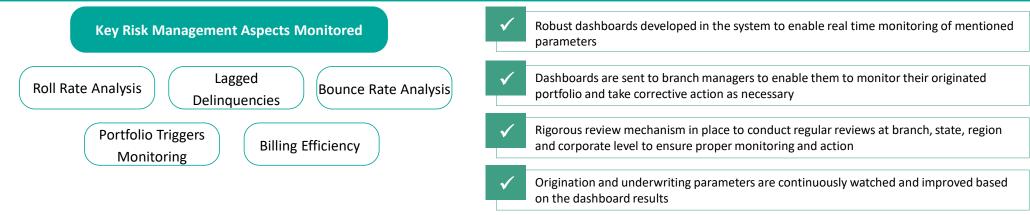
- Use of Bounce prediction tool which provides with the pool of customers with high probability where focused efforts are put in to collect advance EMIs to avoid bounce
- Sales team is responsible for collections with less than 500 loan count and bounce ratio of less than 10%
- Pre due calling on entire portfolio through External Bot Vendor

### **Post Bounce / Delinquency**

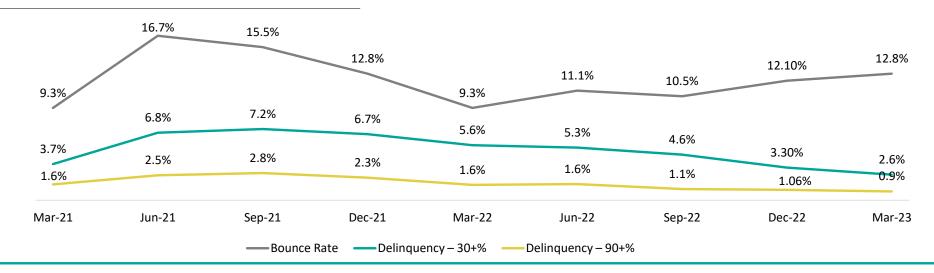
- Cases are allocated to branch sales RM/collections officers
- Repeated follow-ups and hand-holding with the customers on case to case basis
- Special focus on contracts in 31-60 dpd bucket to stop flow forward
- Enforcement of SARFAESI with the help of an external agency in deep bucket cases
- Continuous monitoring from corporate office with the help of robust dashboard system developed with the help of Tableau.
- These dashboards provide real-time details of bounces, collections status, dpd details etc
- In house collections team
- Collections legal person is in place
- · Collections Responsibility on sales employees ensure right customer sourcing
- Strict adherence to code of conduct prescribed by regulator in collections

## Analytics driven Risk Management to control Delinquency





### Bounce and 30+ & 90+ Delinquency Trends





## ICF Standalone - Income Statement



Particulars (₹ in crs)	Q4FY23	Q3FY23	Q-o-Q	Q4FY22	Y-o-Y	FY23	FY22	Ү-о-Ү
Revenue from operations	236.0	237.2		291.6		968.9	1,042.2	
Interest expenses	134.3	120.7		129.0		518.0	514.3	
Net Interest Income	101.7	116.5	(13)%	162.6	(37)%	450.9	527.9	(15)%
Other Income	3.9	0.2		0.3		4.4	11.4	
Total Income	105.6	116.7	(10)%	162.9	(35)%	455.2	539.2	(16)%
Employee Benefits Expense*	(6.6)	48.6		32.0		132.6	176.3	
Depreciation and Amortization Expense	8.3	9.4		9.0		36.3	33.8	
Other Expenses	32.1	41.4		28.4		139.2	119.2	
Total operating expenses	33.7	99.4	(66)%	69.5	(51)%	308.1	329.3	(6)%
Pre-provision operating profit	71.9	17.4	314%	93.4	(23)%	147.1	209.9	(30)%
ECL Provision	(3.0)	(11.7)		545.3		(520.3)	573.1	
Write offs	1.7	(2.0)		486.4		480.1	577.6	
Credit costs	(1.2)	(13.7)	(91)%	1,031.7	-	(40.1)	1,150.8	-
Profit before tax	73.1	31.1	135%	(938.3)	-	187.3	(940.9)	-
Tax	0.0	0.0		(171.0)		0.0	(171.7)	
Profit after tax	73.1	31.1	135%	(767.3)	-	187.3	(769.2)	-

<sup>\*</sup>Q4FY23 and FY23 includes reversal of ₹ 50.5 crore & ₹ 44.2 crore on account of cancellation of unvested ESOPs

## ICF Standalone - Balance Sheet



Equity & Liabilities (₹ in crs)	Mar'23	Dec'22	Mar'22
Financial Liabilities			
Trade payables	7.4	0.7	2.7
Debt Securities	1,108.9	681.2	1,977.9
Borrowings other than debt securities	3,704.2	4,034.9	3,505.1
Other financial liabilities	282.1	283.8	448.7
Total financial liabilities	5,102.6	5,000.6	5,934.4
Non- Financial Liabilities			
Current tax liabilities (Net)	0.0	0.0	0.0
Provisions	4.7	5.3	6.1
Deferred tax liabilities (Net)	0.0	0.0	0.0
Other non - financial liabilities	9.5	7.3	5.7
Total non-financial liabilities	14.2	12.6	11.8
Equity			
Equity share capital	136.1	136.1	136.1
Preference share capital	0.0	0.0	0.0
Other equity	2,886.5	2,863.3	2,741.9
Total equity	3,022.6	2,999.4	2,878.0
Total Liabilities & Equity	8,139.3	8,012.6	8,824.3

Assets (₹ in crs)	Mar'23	Dec'22	Mar'22
Financial Asset			
Cash and cash equivalents	165.0	216.0	71.8
Bank balance other than cash & cash equivalent	203.4	246.0	388.7
Loans	5,195.6	5,104.8	6,491.0
Investments	1,457.1	1,292.8	977.1
Other financial assets	334.2	318.2	89.6
Total financial assets	7,355.3	7,177.7	8,018.1
Non-Financial assets			
Current tax assets (Net)	53.8	99.4	66.4
Deferred tax assets (Net)	316.4	316.7	316.7
Property, plant and equipment	47.9	54.2	69.4
Assets held for sale	13.0	13.0	13.0
Goodwill	300.2	300.2	300.2
Intangible assets	20.4	8.9	11.0
Other non-financial assets	32.3	42.5	29.5
Total non-financial assets	784.0	834.9	806.1
Total Assets	8,139.3	8,012.6	8,824.3

## HFC - Income Statement



Particulars (₹ in crs)	Q4FY23	Q3FY23	Q-o-Q	Q4FY22	Y-o-Y	FY23	FY22	Y-o-Y
Revenue from operations	50.6	45.5		52.8		208.3	144.6	
Interest expenses	17.7	16.1		13.7		65.2	49.3	
Net Interest Income	32.9	29.4	12%	39.2	(16)%	143.1	95.3	50%
Other Income	0.3	0.2		0.0		0.9	0.2	
Total Income	33.2	29.5	12%	39.2	(15)%	144.0	95.5	51%
Employee Benefits Expense	10.1	12.8		10.7		45.3	28.8	
Depreciation and Amortization Expense	0.9	0.8		0.5		3.2	1.6	
Other Expenses	21.5	7.9		5.0		44.5	13.0	
Total operating expenses	32.5	21.5	51%	16.2	101%	93.0	43.3	115%
Pre-provision operating profit	0.7	8.0	(91)%	23.0	(97)%	51.0	52.2	(2)%
ECL Provision	(3.6)	1.1		3.6		(6.7)	4.9	
Write offs	(0.2)	(0.3)		0.4		6.5	1.3	
Credit costs	(3.7)	0.8	-	4.0	-	(0.2)	6.1	-
Profit before tax	4.4	7.2	(38)%	19.0	-	51.2	46.1	11%
Tax	1.4	1.9		4.9		13.5	11.8	
Profit after tax	3.1	5.3	(41)%	14.1	-	37.8	34.3	10%

## HFC - Balance Sheet



Equity & Liabilities (₹ in crs)	Mar'23	Dec'22	Mar'22
Financial Liabilities			
Trade payables	23.9	0.0	12.0
Borrowings other than debt securities	835.0	796.4	740.5
Other financial liabilities	50.0	44.4	42.6
Total financial liabilities	908.9	840.8	795.0
Non- Financial Liabilities			
Current tax liabilties (Net)	0.0	0.0	0.0
Provisions	0.9	1.0	0.9
Defereed tax liabilities (Net)	5.8	4.2	0.8
Other non - financial liabilities	1.6	0.8	1.3
Total non-financial liabilities	8.3	5.9	3.0
Equity			
Equity share capital	450.0	450.0	450.0
Other equity	87.1	84.0	49.0
Total equity	537.1	534.0	499.0
Total Liabilities & Equity	1,454.3	1,380.7	1,297.1

Assets (₹ in crs)	Mar'23	Dec'22	Mar'22
Financial Asset			
Cash and cash equivalents	10.1	3.1	3.9
Bank balance other than cash & cash equivalent	32.6	25.9	20.7
Loans	1,320.1	1,238.9	1,216.0
Investments	35.0	60.0	23.0
Other financial assets	40.7	40.5	23.4
Total financial assets	1,438.4	1,368.5	1,287.0
Non-Financial assets			
Current tax assets (Net)	2.3	2.1	2.6
Property, plant and equipment	5.6	4.9	3.3
Intangible assets	3.2	2.5	2.1
Other non-financial assets	4.7	2.8	2.1
Total non-financial assets	15.9	12.2	10.1
Total assets	1,454.3	1,380.7	1,297.1

## Consolidated - Income Statement



Particulars (₹ in crs)	Q4FY23	Q3FY23	Q-o-Q	Q4FY22	Y-o-Y	FY23	FY22	Y-o-Y
Revenue from operations	285.2	281.3		340.6		1,174.3	1,162.7	
Interest expenses	150.4	135.4		138.9		580.3	539.5	
Net Interest Income	134.8	145.9	(7.6)%	201.8	(33.2)%	594.1	623.2	(4.7)%
Other Income	4.1	0.4		0.3		5.3	11.6	
Total Income	138.8	146.3	(5.1)%	202.1	(31.3)%	599.4	634.8	(5.6)%
Employee Benefits Expense*	3.5	61.4		42.7		177.8	205.0	
Depreciation and Amortization Expense	9.2	10.2		9.6		39.6	35.4	
Other Expenses	53.5	49.2		33.2		183.8	132.2	
Total operating expenses	66.2	120.9	(45.2)%	85.5	(22.6)%	401.1	372.6	7.6%
Pre-provision operating profit	72.6	25.4	185.4%	116.6	(37.7)%	198.3	262.1	(24.4)%
ECL Provision	(6.3)	(10.9)		549.5		(527.0)	579.6	
Write offs	1.6	(2.3)		486.8		486.6	578.9	
Credit costs	(4.7)	(13.2)	-	1,036.3	-	(40.4)	1,158.5	-
Profit before tax	77.3	38.6	100.2%	(919.7)	-	238.6	(896.4)	-
Tax	1.3	2.0		(166.1)		13.5	(159.9)	
Profit after tax	76.0	36.7	107.2%	(753.7)	-	225.2	(736.5)	-

<sup>\*</sup>Q4FY23 and FY23 includes reversal of ₹ 50.5 crore & ₹ 44.2 crore on account of cancellation of unvested ESOPs

## Consolidated - Balance Sheet



Equity & Liabilities (₹ in crs)	Mar'23	Dec'22	Mar'22
Financial Liabilities			
Trade payables	7.9	0.7	2.7
Debt Securities	1,108.9	681.2	1,977.9
Borrowings other than debt securities	4,539.2	4,765.3	4,245.5
Other financial liabilities	332.2	328.3	491.4
Total financial liabilities	5,988.1	5,775.5	6,717.5
Non- Financial Liabilities			
Current tax liabilities (Net)	0.0	0.0	0.0
Provisions	5.6	6.3	7.0
Deferred tax liabilities (Net)	5.8	4.2	0.8
Other non - financial liabilities	11.1	8.1	7.1
Total non-financial liabilities	22.5	18.6	14.9
Equity			
Equity share capital	136.1	136.1	136.1
Preference share capital	0.0	0.0	0.0
Other equity	2,975.5	2,949.5	2,793.0
Total equity	3,111.6	3,085.5	2,929.1
Total Liabilities & Equity	9,122.2	8,879.6	9,661.5

Assets (₹ in crs)	Mar'23	Dec'22	Mar'22
Financial Asset			
Cash and cash equivalents	179.7	223.7	80.3
Bank balance other than cash & cash equivalent	236.0	271.9	409.4
Loans	6,515.7	6,278.0	7,706.9
Investments	1,039.4	900.2	547.7
Other financial assets	351.6	358.7	101.0
Total financial assets	8,322.4	8,032.5	8,845.2
Non-Financial assets			
Current tax assets (Net)	56.1	101.5	69.0
Deferred tax assets (Net)	316.4	316.7	316.7
Property, plant and equipment	53.5	59.1	72.7
Assets held for sale	13.0	13.0	13.0
Goodwill	300.2	300.2	300.2
Intangible assets	23.5	11.3	13.1
Other non-financial assets	37.1	45.3	31.6
Total non-financial assets	799.8	847.1	816.2
Total Assets	9,122.2	8,879.6	9,661.5

## Historical - Consolidated Income Statement



Particulars (₹ in crs)	FY23	FY22	FY21	FY20
Revenue from operations	1,174.3	1,162.7	1,279.8	1,597.5
Interest expenses	580.3	539.5	708.6	863.4
Net Interest Income	594.1	623.2	571.2	734.1
Other Income	5.3	11.6	7.4	1.5
Total Income	599.4	634.8	578.6	735.5
Employee Benefits Expense	177.8	205.0	173.7	188.7
Depreciation and Amortization Expense	39.6	35.4	33.5	30.1
Other Expenses	183.8	132.2	128.3	93.2
Total operating expenses	401.1	372.6	335.5	312.0
Pre-provision operating profit	198.3	262.1	243.1	423.5
ECL Provision	(527.0)	578.9	169.1	362.8
Write offs	486.6	579.6	292.9	497.4
Credit costs	(40.4)	1,158.5	462.0	860.2
Profit before tax	238.6	(896.4)	(218.9)	(436.7)
Tax	13.5	(159.9)	(4.8)	(112.1)
Profit after tax	225.2	(736.5)	(214.1)	(324.6)

## Historical - Consolidated Balance Sheet



Assets (₹ in crs)	Mar'23	Mar'22	Mar'21	Mar'20
Financial Asset				
Cash and cash equivalents	179.7	80.3	279.2	168.4
Bank balance other than cash & cash equivalent	236.0	409.4	241.0	376.7
Loans	6,515.7	7,706.9	7,139.3	8,293.1
Investments	1,039.4	547.7	1,591.4	230.6
Other financial assets	351.6	101.0	143.8	339.4
Total financial assets	8,322.4	8,845.2	9,394.6	9,408.1
Non-Financial assets				
Current tax assets (Net)	56.1	69.0	120.5	133.9
Deferred tax assets (Net)	316.4	316.7	145.2	129.8
Property, plant and equipment	53.5	72.7	60.9	78.6
Assets held for sale	13.0	13.0	20.9	38.7
Goodwill	300.2	300.2	300.2	300.2
Intangible assets	23.5	13.1	4.5	3.8
Other non-financial assets	37.1	31.6	37.0	35.5
Total non-financial assets	799.8	816.2	689.2	720.5
Total Assets	9,122.2	9,661.5	10,083.8	10,128.6

## Historical - Consolidated Balance Sheet



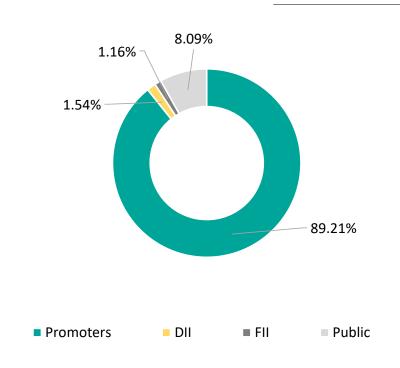
Equity & Liabilities (₹ in crs)	Mar'23	Mar'22	Mar'21	Mar'20
Financial Liabilities				
Trade payables	7.9	2.7	3.9	11.1
Debt Securities	1,108.9	1,977.9	2,012.8	2,089.5
Borrowings other than debt securities	4,539.2	4,245.5	3,994.8	5,052.5
Other financial liabilities	332.2	491.4	357.2	256.5
Total financial liabilities	5,988.1	6,717.5	6,368.7	7,409.5
Non- Financial Liabilities				
Current tax liabilities (Net)	0.0	0.0	0.0	0.0
Provisions	5.6	7.0	7.6	9.1
Deferred tax liabilities (Net)	5.8	0.8	2.3	0.0
Other non - financial liabilities	11.1	7.1	7.0	29.4
Total non-financial liabilities	22.5	14.9	16.8	38.5
Equity				
Equity share capital	136.1	136.1	123.7	92.5
Preference share capital	0.0	0.0	12.1	0.0
Other equity	2,975.5	2,793.0	3,562.5	2,588.1
Total equity	3,111.6	2,929.1	3,698.3	2,680.6
Total Liabilities & Equity	9,122.2	9,661.5	10,083.8	10,128.6



### Large Global Private Equity Parentage



### Shareholding Pattern (As on March 2023)



Shareholders	%
Promoters	89.21
Bcp V Multiple Holdings Pte Ltd (Brookfield)	56.20
Everstone Group	33.01
Domestic Institutional Investors	1.54
ICICI Prudential Life Insurance Company Limited	1.36
Foreign Institutional Investors	1.16
Foreign Portfolio Investors Category I & II	1.16

**Note:** Everstone Group have completed the sale of 14.21% of the total paid-up equity share capital of the Company through an Offer for Sale, to comply with the minimum public shareholding requirements as per SEBI. Pursuant to the same Everstone Group's holding stands at 18.8% and public shareholding in the company increased to 25% w.e.f. 05<sup>th</sup> May 2023

### Experienced Management Team - ICF





Karthikeyan Srinivasan
Chief Executive Officer

- He has over 25 years of experience in the areas of Retail Sales, Client Servicing, Credit/Portfolio Management and People Management in BFSI sector and have handled a wide range of financial products including CV Loans, Construction Equipment Loan, Tractor Loans, Two-wheeler Loans etc.
- He has worked with various Banks like ICICI Bank Ltd, Kotak Mahindra Finance Limited, Cholamandalam Investment and Finance Company Ltd.



Vinodkumar Panicker

Chief Financial Officer

- He has a career span of over 35 years serving in Banking & Financial Services and has a rich experience in managing & handling finance & accounts, legal & secretarial, investors & analysts, board members etc.
- In his last assignment with Muthoot Capital Services, Vinod was designated as CFO



Shreejit Menon
CEO IndoStar Home Finance Private Limited

- He is a Commerce Graduate and has a Master's degree in Management Studies from University of Mumbai
- He has several years of experience with financial institutions like Religare Housing Development Finance Corporation Limited, Muthoot Housing Finance Company Limited and HSBC Limited



Krishnamoorthy Swaminathan

Head operations

- He is an Operations Management professional with career spanning over 22 years in the Banking and Financial Services sector across, Citibank NA, Fullerton India Credit Company and Equitas Small Finance Bank
- He has multi-faceted domain knowledge in Loans & Cards Operations with managing large teams and setting up scalable processes; leveraging on Robotic Process Automation and Lean Six-Sigma Projects. He is an MBA from University of Madras



KV Bharadwaj

Credit Head – Asset Finance

- He is a qualified Chartered Accountant from the Institute of Chartered Accountants of India and a Certified Information Systems Auditor with more than 17 years of expertise in internal audits, processes, management assurance, finance, reporting, planning and analysis
- He has worked closely with Senior Management in various industry(s) like Insurance, Banking, NBFC and Hospitality sectors



Hansraj Thakur Business Head - SME Finance

- He holds a Bachelor's degree in Commerce from University of Mumbai, and a Post Graduate diploma in Business Management with specialisation in Marketing and Finance from Ramprasad Khandelwal Institute of Management and Research
- He has several years of experience in the fields of small and medium enterprises, commercial banking, and sales and relationship management

### Experienced Management Team - ICF





Arvind Uppal
Collection Head

- He has an overall experience of 20 years in collections with Banks and NBFCs, wherein he has managed collections for both Unsecured and Secured products, spread across country. He has an exposure in managing InHouse and outsourced teams/agencies
- Prior to joining IndoStar, he was working with ABFL, Chola Finance, Standard Chartered Bank & GE handling multiple profiles for sales as well as for collections



Mihir Bhavsar
Chief Information Security Officer

- He has 30 years of experience in the areas of IT, Corporate Sustainability and 24 x 7 IT operations and Business support
- Mihir holds MBA along with several IT Skills .He has effectively demonstrated in driving change leadership, Optimized IT, Telecommunication, Branch infrastructure and Administration costs and completed RBI and other IT audits
- He is practising CSR and sustainability and is alumni of Swedish Trade Council



Priya Prasad
Head – Human Resources

- She has over 17 years of experience in managing human capital practices in diversified industry segments including IT, Printing and BFSI
- She has extensively worked on talent and performance management, talent acquisition, policies and processes implementation
- She is an MBA from Calcutta University



Shikha Jain
Company Secretary and Compliance Officer

- She is a Commerce Graduate and a qualified Company Secretary from the Institute of Company Secretaries of India
- She has experience in working under secretarial department of Public and Private Limited Companies. She has worked with IIFL Wealth Finance Limited and Anand Rathi Group prior to joining IndoStar



Amit Kothari
Chief Technology Officer

- He holds a postgraduate degree from NMIMS and a Bachelor's Degree in Electronics Engineering from the University of Mumbai
- He has over 24 years of experience with KuBiz Capital, Infrasoft Technologies, Lionbridge Technologies, Adea Solutions among others
- His expertise lies in Digital Lending, Technology Leadership, IT Strategy and Alliances



Kashinath Palekar

- He is a qualified Chartered Accountant from the Institute of Chartered Accountants of India and a Certified Information Systems Auditor and has nearly more than 17 years of expertise in finance, processes, internal audits, management assurance, reporting, planning and analysis
- He has worked closely with Senior Management and CFO in various industry(s) like Insurance, Banking, NBFC and Hospitality sectors

## Experienced Management Team - ICF





Kaushal Vinay Mithani Head - Treasury

- He is a qualified Chartered Accountant having more than 23 years of experience in the domain of Treasury related to resource raising, investments, hedging of foreign currency borrowings, ALM and formulating treasury policies in both manufacturing and financial services companies.
- Prior to joining IndoStar Capital Finance Limited, he has worked, over the past 15 years, with PNB Housing Finance Limited, Volkswagen Finance Private Limited and Tata Capital Limited



**Devaraj C**Chief Business Officer

- Devaraj C, is MBA from Bharathiar University, With a career span of 22 years in Banking & Financial Services having rich experience in handling Commercial Vehicles & Construction Equipment business.
- Worked with ICICI Bank & Sakthi Finance Ltd for more than 20 years & 2 years respectively with exposure in Sales, Credit and Collection Function.



Dipesh Kumar Jagdish Mehta
Chief Product Officer

- He has over 3 decades experience with leading Banks & NBFCs in the domain of Corporate Finance as well as Retail Finance
- Worked extensively in the areas of Business development, Product, Portfolio, Policy and Risk management
- Dipesh, prior to joining IndoStar, has worked for 25 years with HDFC Bank, ICICI Bank, Tata Finance



S Prasad
Head Information Technology

- He is IT expert with proven track record in conceptualisation of technology solutions for business, Outreach and Customer experience in the Banking, Financial Services, Insurance delivery at the last mile
- He has over 22 years of experience in the Enterprise Application delivery, Infrastructure, Security and Branch IT Operations
- He is MCA from Osmania University and completed Advanced Management Program from IIM, Bangalore

## **Experienced Management Team - HFC**





Shreejit Menon
Chief Executive Officer

- Shreejit Menon is the Deputy CEO of IndoStar Home Finance Private Limited, Subsidiary of IndoStar Capital Finance Limited, since May 2, 2017.
- He has several years of experience with financial institutions like Religare Housing Development Finance Corporation Limited, Muthoot Housing Finance Company Limited and HSBC Limited.
- He holds a Bachelor's degree in Commerce and Master's degree in Management Studies from University of Mumbai.



Jayesh Kothawade

Head-Internal Audit

- He has Credit & Banking professional having experience of 18 plus years in the industry.
- He has also worked with Axis Bank, ICICI Bank, Mahindra & Mahindra Financial services Itd & GIC Housing Finance



Pushkar Joshi

- Chief Financial Officer
- He has over 13 plus years of experience in Treasury & Corporate Finance domain with expertise in fund raising & fund management, asset liability management & cash flow management.
- He has also worked with Avanse Financial Services Ltd, Tata Motors Finance Ltd & was Industrial Trainee (Financial Controls) at Hon-Kong & Shanghai Banking Corporation (HSBC).



Srikanth Balasubramanian

Head - Credit

- He has more than 24 years of experience in managing credit facility in Multiple Financial Institutions.
- He has also worked at Reliance Home Finance, Sundaram Home and ICICI Bank in his earlier assignments.



Paulomi Desai Chief People Officer

- She has more than 14 years' experience across Professional Services (Legal), IT, BFSI and Insurance sector.
- She had worked with Khaitan & Co, Reliance Jio Infocomm Ltd, Aviva Insurance India Company Ltd, Reed Business Information (Manchester, UK), UAE Exchange UK Ltd (EU-HQ) in her earlier assignments



Ashutosh Verma
National Collection Head

- He has more than 15 years of experience in collections, his last assignment was with Poonawala Fincorp in Mortgage & SME collections, based at Delhi.
- He has also worked at Indiabulls & Centurian Bank of Punjab and ICICI in his earlier assignments.

## Experienced Management Team - HFC





Krishanu Ray Chief Digital Officer

- He has over 15 years of experience in Digital Lending, Automation, Program/Project Management, Business Analysis/ Solution Architecture, preferably in Banking/Financial.
- He has also worked with Edelweiss, Magma Fincorp Ltd., PricewaterhouseCoopers India as Principal Consultant Advisory SBU, HDFC Bank, Reliance Commercial Finance and Home Finance



Sathish Mehta
Head-Operations & Customer Experience

- He has over 15 years of experience in the areas of Operations & Customer relationship Management
- He has successfully completed multiple projects with big brands like Karvy, Future Generali & Deutsche Bank



Nidhi Sadani Chief Compliance Officer

- She has more than 7 years of experience in Compliance Management
- She has earlier worked with Intelligent Money Manager Private Limited

### **Esteemed Board of Directors**





BOBBY PARIKH
Chairman and Non-Executive Independent Director

- He has nearly three decades of experience in financial services industry/reorganizations
- His area of focus is providing tax and regulatory advice in relation to transactions and other forms of business reorganizations
- He is a qualified Chartered Accountant from the ICAI and holds a Bachelor of Commerce degree from the University of Mumbai



Naina Krishna Murthy
Non-Executive Independent Director

- She has more than two decades of experience in the legal sector. She is the Founder and Managing Partner of Krishnamurthy & Company
- Over the years, Mrs. Murthy has built a strong reputation in corporate commercial law, specifically in the areas of M&As, JVs, collaborations and PE/VC investments
- She holds a degree in Law, with a B.A. and LLB (Hons) from National Law School, Bangalore



Hemant Kaul
Non-Executive Independent Director

- He has vast experience as an independent management consultant, having worked with private equity firms to evaluate investments in the financial sector
- He holds a Bachelor's degree in Science and a Master's degree in Business Administration from Rajasthan University

### **Esteemed Board of Directors**





Munish Dayal
Non-Executive Director

- He is Managing Director Private Equity & Business Operations at Brookfield Asset Management (BAM) and has over three decades of experience in financial services
- He is a commerce graduate from Shri Ram College of Commerce, University of Delhi and completed his master's in business administration from Faculty of Management Studies, University of Delhi



Vibhor Talreja
Non–Executive Director

- He joined Everstone in 2019 as a Managing Director to lead the financial services sector along with other responsibilities
- He has extensive experience in Financial Services, Industrial/Consumer, Real Estate & Telecom sectors and has worked with JM, Morgan Stanley and Tata Administrative Services. He is an alumnus of IIT Kanpur and IIM Bangalore



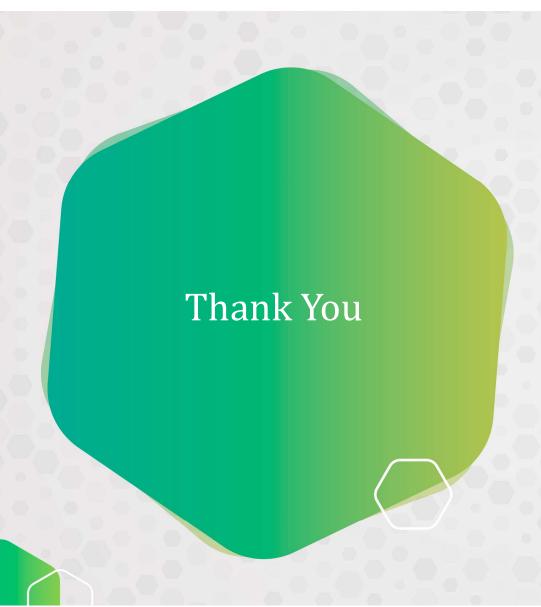
Aditya Joshi
Non-Executive Director

- He is MD in Brookfield's Private Equity Group and heads the PE for Brookfield in India
- Prior to Brookfield, he was a Principal at Apax Partners in India, he also worked at The Blackstone Group and Morgan Stanley in India
- He holds an MBA from The Wharton School, University of Pennsylvania, a bachelor's degree in accounting and finance from the University of Pune and is a CA and member of The ICAI



Dhanpal Jhaveri
Non–Executive Director

- He has over two decades of experience in investments, strategy, M&A and investment banking. Currently, he is a Managing Partner at the Everstone Group
- He holds a degree in Bachelor of Commerce from the University of Mumbai and an MBA from Babson College, USA



#### **COMPANY**



### **IndoStar Capital Finance Limited**

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