

#### ICFL/LS/0068/2021-22

17 June 2021

BSE Limited Listing Department, 1<sup>st</sup> Floor, P J Towers, Daial Street, Fort, Mumbai - 400 001 National Stock Exchange of India Limited Exchange Plaza, C-1, Block G, Bandra Kurla Complex, Bandra (E), Mumbai – 400 051

Scrip Code: 541336

Symbol: INDOSTAR

Sub.: Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations")

Dear Sir/ Madam,

Pursuant to Regulation 30 of Listing Regulations, please find enclosed Presentation on Audited Financial Results (Standalone and Consolidated) of the Company for the quarter and financial year ended 31 March 2021.

Request you to kindly take the above on record and disseminate the same on your website.

Thanking you,

Yours faithfully, For IndoStar Capital Finance Limited

**Jitendra Phati** SVP – Compliance & Secretarial (Membership No. F8937)

Encl: a/a



#### IndoStar Capital Finance Limited

Registered Office : One World Center, 20th Floor, Tower 2A, Jupiter Mills Compound, Senapati Bapat Marg, Mumbai - 400013, India T +91 22 4315 7000 | F +91 022 4315 7010 | contact@indostarcapital.com | www.indostarcapital.com CIN : L65100MH2009PLC268160



#### **INDOSTAR CAPITAL FINANCE LIMITED**

Q4 & FY21 Results Update 17 June 2021

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Note : The figures for the previous period have been adjusted, wherever considered necessary to conform with the financial reporting requirements.



#### **Discussion Summary**

✤ Strategy

- Quarterly Results
- Business Update
- Shareholding Structure



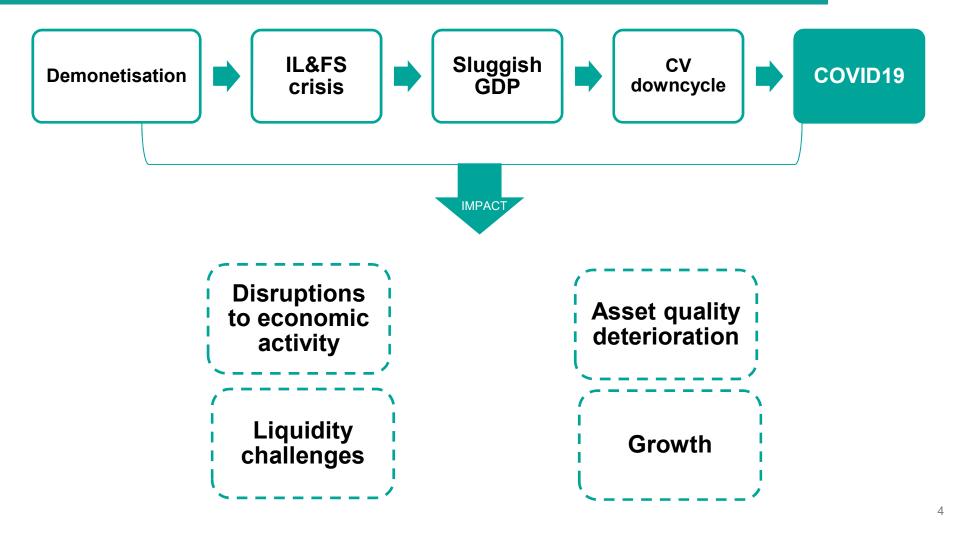
### Strategy



- To build a 100% retail company
- To reduce the Corporate book to less than 10% of AUM by March 22
- To build a profitable retail platform with growth potential to deliver excellent value to all stakeholders
- To focus on collections and enhance asset quality
- To open smart branches with digitisation to enhance productivity and reduce operating expenses
- To expand geography, products and customer segments to gain market share

#### **NBFCs — Multiple Challenges**





#### What IndoStar did to manage the challenges



#### 1. Strengthened Balance Sheet

- Brought Brookfield as partner with Rs.1225 crs. primary capital and strengthened Capital adequacy and Liquidity
- Created additional provisions to overcome Covid impact

#### 2. Reduced Corporate Lending Exposure

- On track to become 100% retail company in the next 4-6 Quarters
- 3. Made Affordable Housing Finance business independent
  - Shreejit Menon, Business Head, promoted as Deputy CEO
  - To infuse capital and accelerate growth
- 4. Building a strong Digitisation capability
- 5. Strengthened Senior Management team
- 6. Building a separate collection vertical to enhance Asset Quality

# Robust equity, Comfortable liquidity and Agile operating platforms form the foundation for future growth ahead

## **Tackling Covid**



Digital Preparedness	We continue to be digitally prepared from origination to servicing in a WFH situation
Risk Assessment	We continue to monitor risk closely and will take proactive actions wherever required
Enhanced Collections focus	While collections have been hampered due to lockdowns, our bounce rates are holding up; we will intensify collections as things normalise
Adequate Provisioning	Taken additional provisioning on the balance sheet based on stress testing
Focus on Employee Health & Safety	24*7 Counselling support, outreach and wellness initiatives for mental well-being; Tie-ups for hospital admissions
Stringent Operating Protocols	For business continuity, we have set up strict protocols to ensure branches can run as per guidelines announced
Cost management	Re-negotiated Rentals and optimised vendor payments



#### **Discussion Summary**

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#### **Q4FY21 in Perspective**



- Retail disbursements quickly reached Pre-Covid levels
- Continued reduction in Corporate lending book
- Obtained CRISIL Credit Rating of AA (-) with stable outlook even in the current challenging environment
- Strengthened partnership with ICICI Bank with renegotiated commercials
- Stable Collection performance

#### Strong Liquidity & ALM



Particulars	Apr-21	May-21	Jun-21	Q2 FY22	Q3 FY22	Q4 FY22
Opening Cash & Equivalents*	17,331	15,970	15,392	9,953	8,867	6,431
Loan repayment inflows [Principal]	762	808	729	2,578	3,485	3,678
Total Inflow	18,093	16,778	16,121	12,531	12,352	10,109
Liability Repayment [Principal]						
Commercial Paper			1,250			
NCDs	1,310	400	1,750	948	3,150	2,900
Term Loans & Others	813	986	3,168	2,716	2,771	2,380
Total Outflow Closing Cash and equivalents	2,123 15,970	1,386 15,392	6,168 9,953	3,664 8,867	5,921 6,431	5,280 4,829

#### \* Opening Cash & Equivalents

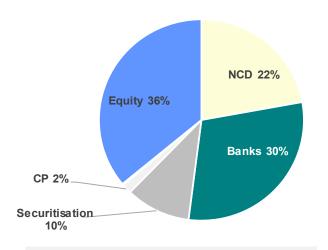
Particulars	₹ mn
Cash and Bank Balance	1,184
Liquid Debt Mutual Funds	12,764
Term Deposits with Banks	1,644
Undrawn funding Lines	1,740
Total	17,331

Incremental funds raised ₹6,769 mn since April 2021 at a lower rate bringing down the overall interest expense

#### **Diversified Funding Profile**

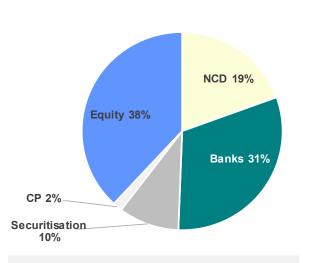


Funding Mix - Dec 2020



Incremental Funding Mobilized

₹ mn	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21
Banks	4,546	-	4,250	1,500
Markets	2,750	3,000	1,500	-
Assignments	-	-	919	774
Others (ICD)		23	38	-
Total	7,296	3,023	6,707	2,274



Funding Mix - Mar 2021

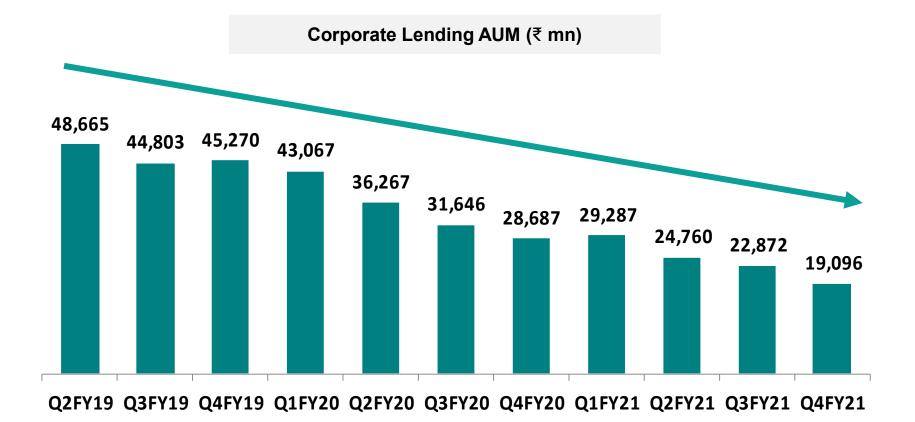
Strong Credit Ratings

Borrowing Type	Rating Firm	Ratings
Term Loans	CRISIL/ INDIA RATINGS / CARE*	AA (-)
Redeemable NCDs	CRISIL/INDIA RATINGS / CARE*	AA (-)
CPs	CRISIL / CARE* / ICRA	A1 (+)
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\* CARE Ratings not applicable for HFC

#### Steady reduction in the Corporate book





### **Retail collections performance update**

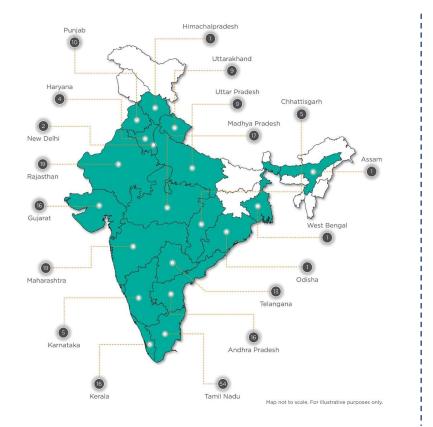


Month		Retail	
Month	Billing	Total Collections	%
Jan-20	2,267	2,350	103.60
Feb-20	2,122	2,209	104.10
Mar-20	2,232	1,462	65.50
Apr-20	2,130	154	7.20
May-20	2,134	389	18.30
Jun-20	2,219	1,023	46.10
Jul-20	2,234	1,450	64.90
Aug-20	2,211	1,565	70.80
Sep-20	2,182	2,008	92.00
Oct-20	2,153	2,148	99.80
Nov-20	2,092	2,382	113.90
Dec-20	2,050	2,810	137.10
Jan-21	1,985	1,867	94.10
Feb-21	2,011	2,191	108.90
Mar-21	1,997	2,742	137.30
Apr-21	1,978	2,773	140.20
May-21	1,943	2,476	127.40

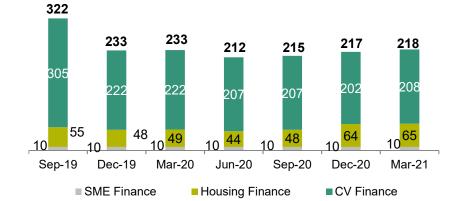
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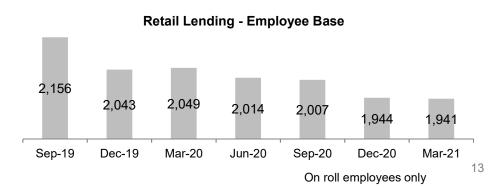
#### Post integration branch rationalisation on course





218 branches across 19 states \* Some branches have multiple operating segments





#### **Q4FY21 performance : Key Highlights**





\* Excluding one-off costs

#### Q4 & FY21: Consolidated Profit & Loss Statement



Particulars (₹ mn)	Q4FY21	Q3FY21	QoQ %	Q4FY20	YoY %	FY21	FY20	YoY %
Revenue from Operations	2,792	3,353	-17%	3,334	-16%	12,870	15,989	-20%
Interest Expenses	(1,584)	(1,785)	-11%	(1,942)	-18%	(7,060)	(8,607)	-18%
Net Revenue from Operations	1,208	1,568	-23%	1,392	-13%	5,810	7,382	-21%
People Costs	380	470	-19%	502	-24%	1,737	1,887	-8%
Operating Expenses	445	330	35%	311	43%	1,388	1,217	14%
Pre-provision Operating Profit	383	768	-50%	579	-34%	2,685	4,278	-37%
Credit Costs**	3,838	462	n.a.	6,207	-38%	4,874	8,644	-44%
Profit/ (Loss) before Tax	(3,455)	306	n.a.	(5,628)	-39%	(2,189)	(4,366)	-50%
Tax\$	(284)	64	n.a.	(1,415)	-80%	(48)	(1,120)	-96%
Profit/ (Loss) after Tax	(3,171)	242	n.a.	(4,213)	-25%	(2,141)	(3,246)	-34%
Key Metrics	Q4FY21	Q3FY21		Q4FY20		FY21	FY20	
Yield on Loans	13.1%	13.9%		14.0%		13.7%	14.2%	
Cost of Borrowings	9.8%	10.2%		10.5%		10.1%	10.4%	
Spread	0.8%	2.0%		3.2%		2.1%	4.1%	
NIM	4.6%	5.7%		5.9%		5.5%	6.7%	
Cost to Income	60.5%	* 44.5%*		58.5%		49.2%	* 42.1%	

\$ Includes one-time tax expense on Goodwill

\* Excluding one-off costs \*\* FY21 includes Management Overlay of INR 1,500 Mn

### **Consolidated Balance Sheet**



Particulars (₹ mn)	Mar-21	Dec-20	QoQ %	Mar-20	YoY %
Equity	36,983	40,046	-8%	26,806	38%
Borrowings	60,076	71,236	-16%	71,419	-16%
Other Liabilities	3,757	3,086	22%	3,061	23%
Total Liabilities	1,00,816	1,14,368	-12%	1,01,286	-
Loan Assets	71,393	75,515	-5%	82,930	-14%
Treasury Assets	21,115	30,779	-31%	7,756	n.a.
Fixed Assets & Goodwill	3,656	3,913	-7%	4,214	-13%
Other Assets	4,652	4,161	12%	6,386	-27%
Total Assets	1,00,816	1,14,368	-12%	1,01,286	-
Key Ratios	FY21	Dec-20*		FY20	
ROAA	-2.0%	0.9%		-2.9%	
Leverage	2.9x	2.8x		3.7x	
ROAE	-5.8%	2.4%		-10.9%	

\* Annualised

### **Q4FY21: Business Segment Performance**



Particulars (₹ mn)	Corporate Lending	CV Finance	SME Finance	Housing Finance	Consolidated <sup>^</sup>
Revenue from Operations	577	1,292	536	192	2,792
Interest Expenses	(350)	(490)	(227)	(126)	(1,584)
Net Interest Income	227	802	309	66	1,208
People Costs	18	243	45	24	380
Operating Expenses	32	169	37	38	445
Pre-provision Operating Profit	177	390	227	4	383
Credit Costs*	520	2,965	257	73	3,838
Profit Before Tax	(343)	(2,575)	(30)	(69)	(3,455)

Particulars (₹ mn)	Corporate Lending	CV Finance		Housing Finance	Consolidated <sup>^</sup>
Loan Assets	19,096	32,069	14,056	8,382	71,393

\* Credit costs are expected loss provisions computed under IndAS plus write offs

^ Consolidated includes common corporate costs which are unallocated between segments

### **FY21: Business Segment Performance**



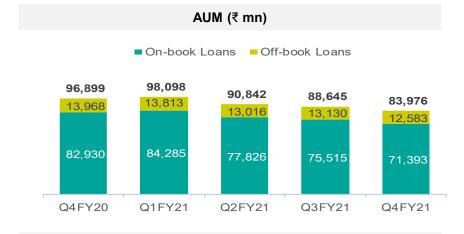
Particulars (₹ mn)	Corporate Lending	CV Finance	SME Finance	Housing Finance	Consolidated <sup>^</sup>
Revenue from Operations	3,401	5,549	1,823	1,338	12,870
Interest Expenses	(1,780)	(2,365)	(946)	(531)	(7,060)
Net Interest Income	1,621	3,184	877	807	5,810
People Costs	73	796	173	181	1,737
Operating Expenses	104	580	90	112	1,388
Pre-provision Operating Profit	1,444	1,808	614	514	2,685
Credit Costs*	1,031	3,378	350	96	4,874
Profit Before Tax	413	(1,570)	263	418	(2,189)
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Particulars (₹ mn)	Corporate Lending	CV Finance	SME Finance	Housing Finance	Consolidated <sup>^</sup>
Loan Assets	19,096	32,069	14,056	8,382	71,393

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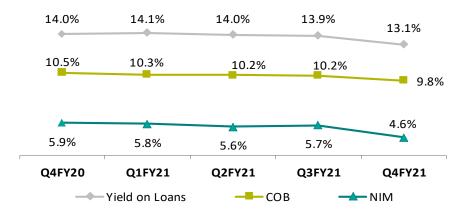
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#### Q4FY21: Quarterly Performance Trend (1/2)





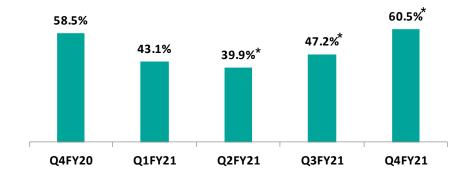
#### Margin Analysis (%)





Loan Disbursements (₹ mn)

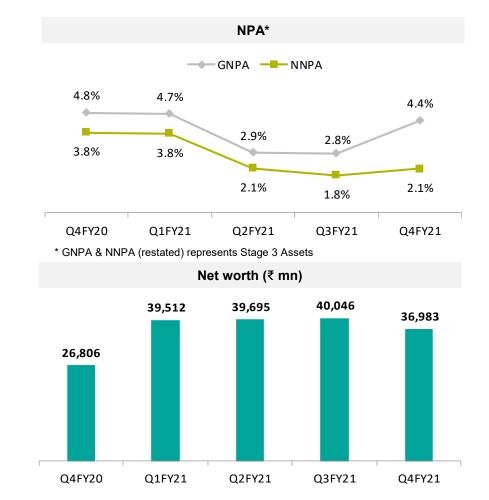
#### Cost to Income Ratio (%)

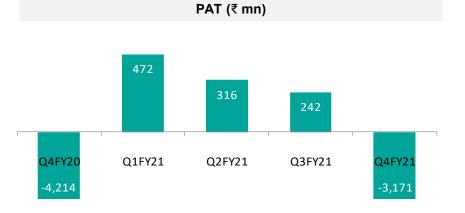


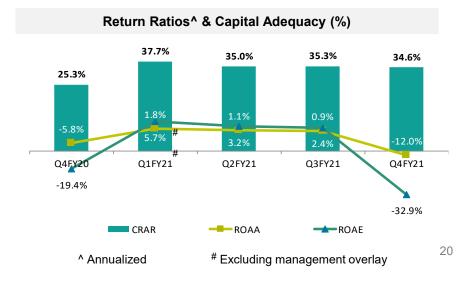
\* Excluding one-off costs

#### Q4FY21: Quarterly Performance Trend (2/2)









### **Asset Quality**



Gross NPA (₹ mn)	Q4FY20	Q1FY21	Q2FY21	Q3FY21	Q4FY21
Corporate Lending	1,546	1,546	1,546	1,076	-
CV Finance	2,336	2,445	578	805	2,900
SME Finance	237	153	180	261	382
Housing Finance	63	64	69	138	159
Total	4,182	4,207	2,372	2,280	3,441
Net NPA (₹ mn)	Q4FY20	Q1FY21	Q2FY21	Q3FY21	Q4FY21
Net NPA (₹ mn) Corporate Lending	<b>Q4FY20</b> 1,237	<b>Q1FY21</b> 1,237	<b>Q2FY21</b> 1,082	<b>Q3FY21</b> 470	Q4FY21 -
					Q4FY21 - 1,216
Corporate Lending	1,237	1,237	1,082	470	-
Corporate Lending CV Finance	1,237 1,846	1,237 1,925	1,082 462	470 634	- 1,216

PCR% (including management overlay) as of 31<sup>st</sup> March 2021 is 170%

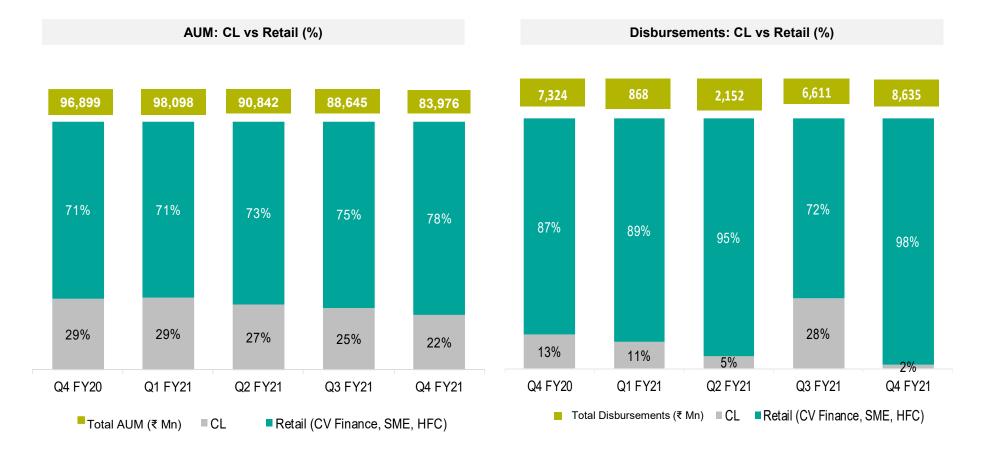


#### **Discussion Summary**

- Strategy
- Quarterly Results
- Business Update
- Shareholding Structure

#### **Retailisation Strategy On track**

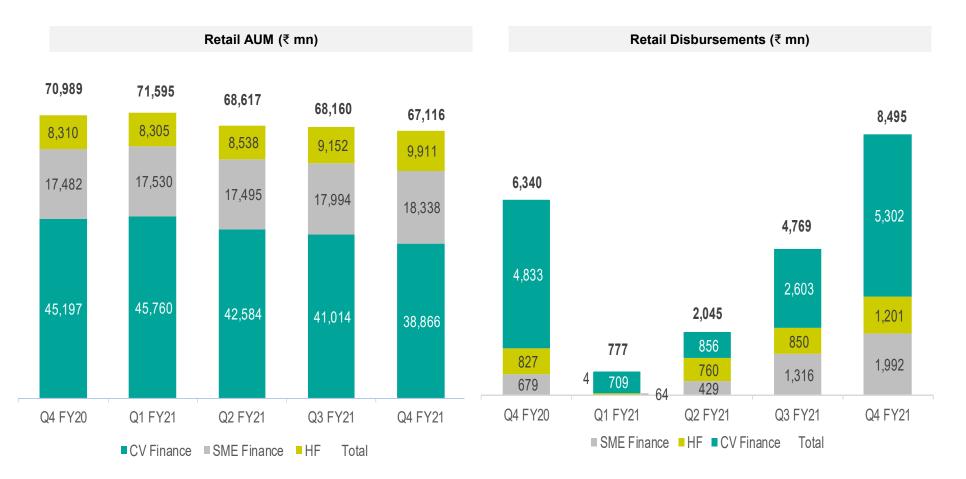




Corporate Lending: CL , Commercial Vehicle Finance: CV Finance, SME Finance: SME, Housing Finance: HF

#### **Retail Business Volume**

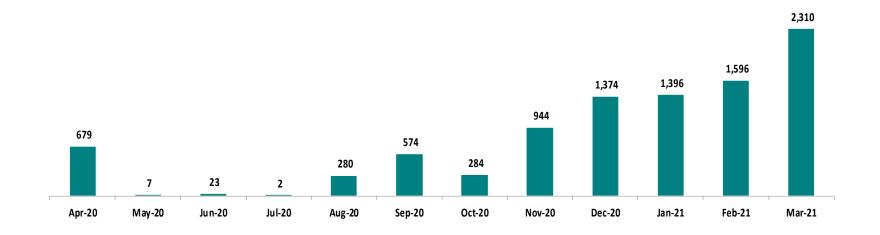




### CV Finance (1/3)



#### CV Finance – Monthly Disbursement Trend (₹ mn)



✓ CV Finance AUM ₹ 38,866 mn

✓ AUM of ICICI Bank tie-up ₹ 6,193 mn

### CV Finance : Profit and Loss (2/3)



Particulars (₹ mn)	Q4 FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21
Revenue from Operations	1,456	1,511	1,459	1,287	1,292
Interest Expenses	(759)	(707)	(642)	(526)	(490)
Net Interest Income	697	804	817	761	802
People Costs	193	187	182	184	243
Operating Expenses	152	100	157	154	169
Pre-provision Operating Profit	352	517	478	423	390
Credit Costs*	901	191	87	134	2,965
Profit/ (Loss) before Tax	(549)	326	391	289	(2,575)
Loan Assets	36,184	36,951	34,384	33,393	32,069

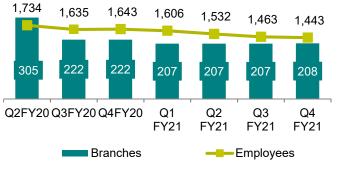
\* Credit costs are expected loss provisions computed under IndAS plus write offs

#### CV Finance : Key ratios (3/3)

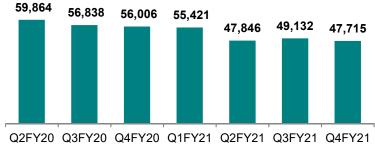


	Q4 FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21
Revenue from Operations*	15.2%	16.0%	15.7%	15.1%	15.1%
Net Interest Income*	7.3%	8.5%	8.8%	8.9%	9.4%
Operating Expenses*	3.6%	3.0%	3.6%	4.0%	4.8%
Cost / Income	49.5%	35.7%	41.4%	44.4%	51.4%
Pre-provision Operating Profit*	3.7%	5.5%	5.2%	5.0%	4.6%
Credit Costs	9.4%	2.0%	0.9%	1.6%	34.8%
GNPA	6.2%	6.3%	1.6%	2.3%	8.1%
NNPA	5.0%	5.0%	1.3%	1.8%	3.5%
ROAA <sup>^</sup>	-4.3%	3.2%	3.0%	2.5%	-27.5%
Leverage	3.4x	3.2x	2.9x	3.0x	3.0x
ROAE ^	-14.9%	10.5%	8.7%	7.6%	-82.4%

Branches & Employees







Customers

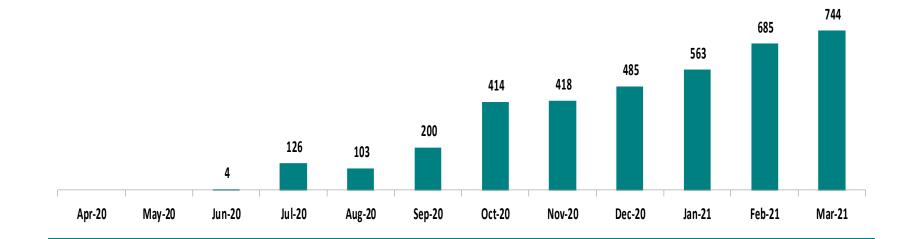
\* On daily average basis

^ Annualized

### SME Finance (1/3)



#### SME Finance – Monthly Disbursement Trend (₹ mn)



- ✓ SME Finance AUM : ₹ 18,338 mn
- ✓ Assigned Portfolio : ₹ 4,282 mn

### SME Finance: Profit and Loss (2/3)



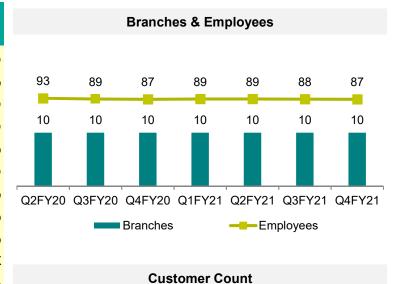
Particulars (₹ mn)	Q4 FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21
Revenue from Operations	428	436	419	432	536
Interest Expenses	(266)	(245)	(232)	(242)	(227)
Net Interest Income	162	191	187	190	309
People Costs	44	39	42	47	45
Operating Expenses	31	17	16	20	37
Pre-provision Operating Profit	87	135	129	123	227
Credit Costs*	63	(29)	23	99	257
Profit/ (Loss) before Tax	24	164	106	24	(30)
Loan Assets	13,360	13,371	13,491	14,168	14,056

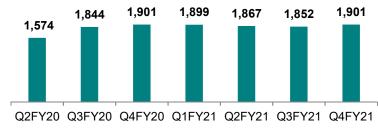
\* Credit costs are expected loss provisions computed under IndAS plus write offs

#### SME Finance : Key ratios (3/3)



	O4 EV20	01 EV21	02 EV21	03 EV21	Q4 FY21
	Q41120				
Revenue from Operations*	13.0%	12.8%	12.6%	12.6%	15.3%
Net Interest Income*	4.9%	5.6%	5.6%	5.5%	8.8%
Operating Expenses*	2.3%	1.6%	1.8%	1.9%	2.3%
Cost / Income	46.1%	29.3%	31.3%	35.2%	26.6%
Pre-provision Operating Profit*	2.7%	4.0%	3.9%	3.6%	6.5%
Credit Costs	1.9%	-0.9%	0.7%	2.9%	7.3%
GNPA	1.8%	1.1%	1.3%	1.8%	2.6%
NNPA	1.4%	0.9%	1.1%	1.5%	1.7%
ROAA <sup>^</sup>	0.7%	4.5%	2.0%	0.9%	-1.6%
Leverage	3.1x	2.9x	2.6x	2.6x	2.6x
ROAE <sup>^</sup>	2.1%	13.1%	5.2%	2.4%	-4.0%





\* On daily average basis

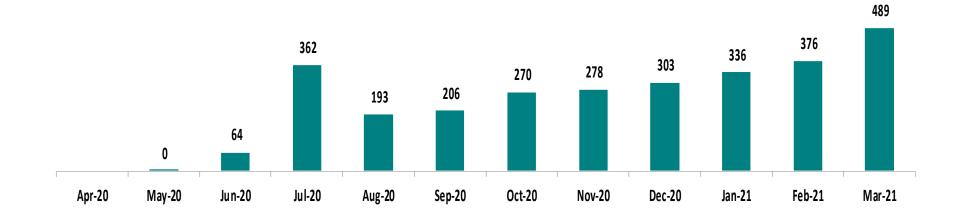
^ Annualized

Customers

### Housing Finance (1/3)



Housing Finance – Monthly Disbursement Trend (₹ mn)



✓ Housing Finance AUM : ₹ 9,911 mn

✓ Assigned Portfolio : ₹ 1,503 mn

### Housing Finance: Profit and Loss (2/3)



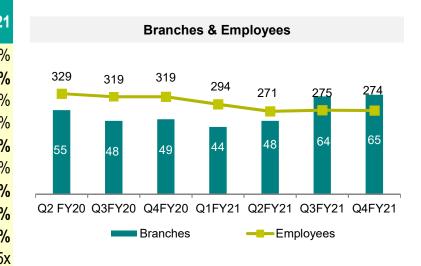
Particulars (₹ mn)	Q4 FY20	Q1 FY21	Q2 FY21	Q3 FY21*	Q4 FY21
Revenue from Operations	261	261	285	600	192
Interest Expenses	(141)	(136)	(132)	(138)	(126)
Net Interest Income	120	125	153	462	66
People Costs	63	53	51	53	24
Operating Expenses	36	21	27	26	38
Pre-provision Operating Profit	21	51	75	383	4
Credit Costs*	51	0	4	18	73
Profit/ (Loss) before Tax	(30)	51	71	365	(69)
Loan Assets	7,477	7,460	7,725	7,443	8,382

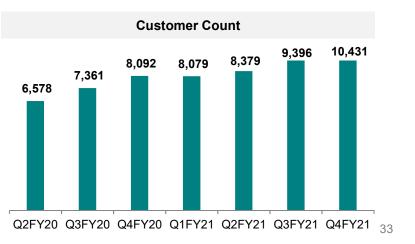
\* Credit costs are expected loss provisions computed under IndAS

#### Housing Finance : Key Ratios (3/3)



	Q4 FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21
Revenue from Operations*	14.6%	13.9%	14.7%	#14.9%	<u>9.8%</u>
Net Interest Income*	6.7%	6.7%	7.9%	<sup>#</sup> 7.9%	<b>3.4%</b>
Operating Expenses*	5.6%	4.0%	4.0%	4.0%	<u>3.1%</u>
Cost / Income	83.0%	59.5%	51.3%	50.0%	92.5%
Pre-provision Operating Profit*	1.1%	2.7%	3.8%	<sup>#</sup> 4.0%	0.3%
Credit Costs	2.9%	0.0%	0.2%	0.9%	<b>3.7%</b>
GNPA	0.8%	0.8%	0.9%	1.8%	<b>1.9%</b>
NNPA	0.7%	0.7%	0.7%	1.5%	1.4%
ROAA <sup>^</sup>	-1.5%	2.4%	2.9%	<sup>#</sup> 1.8%	-2.8%
Leverage	3.1x	2.9x	2.6x	2.6x	2.5x
ROAE <sup>^</sup>	-4.6%	7.0%	7.6%	<sup>#</sup> 4.6%	-7.1%





\* On daily average basis

^ Annualized

# Excluding one time upfront assignment income

## FY21 Restructuring Snapshot



FY21	Total no of Accounts	No. of Restructured accounts	Total AUM	AUM under Restructure	% of no. of Restructured accounts	% of Restructured AUM	
	Accounts	accounts	(₹ mn)	(₹ mn)	accounts		
VF	72,314	1,580	38,866	1,614	2.2%	4.2%	
SME	2,664	133	18,338	1384.6	5.0%	7.6%	
AHF	14363	184	9,911	144.58	1.3%	1.5%	
Total Retail	89,341	1,897	67,115	3,143	2.1%	4.7%	

# **Corporate Lending (1/3)**



90%

Q4FY21

Corporate Lending AUM (₹ mn) 48,665 44,803 45,270 43,067 36,267 31,646 28,687 29,287 24,760 22,872 19,096 84% 82% 81% Q2FY19 Q3FY19 Q4FY19 Q1FY20 Q2FY20 Q3FY20 Q4FY20 Q1FY21 Q2FY21 Q3FY21 Q4FY21 Q4FY20 Q1FY21 Q2FY21

AUM Breakup: RE vs. Non-RE

Real Estate Non Real Estate

82%

Q3FY21

 $\checkmark$  Continued focus on reduction in exposure

# **Corporate Lending: Profit and Loss (2/3)**



Particulars (₹ mn)	Q4 FY 20	Q1 FY 21	Q2 FY 21	Q3 FY 21	Q4 FY 21
Revenue from Operations	1,077	1,000	991	834	577
Interest Expenses	(610)	(529)	(488)	(414)	(350)
Net Interest Income	467	471	503	420	227
People Costs	27	23	15	17	18
Operating Expenses	8	4	59	9	32
Pre-provision Operating Profit	432	444	429	394	177
Credit Costs*	2,410	84	218	209	520
Profit/ (Loss) before Tax	(1,978)	360	211	185	(343)
Loan Assets	28,687	29,287	24,760	22,872	<u>19,096</u>

\* Credit costs are expected loss provisions computed under IndAS plus write offs

# **Corporate Lending : Key ratios (3/3)**



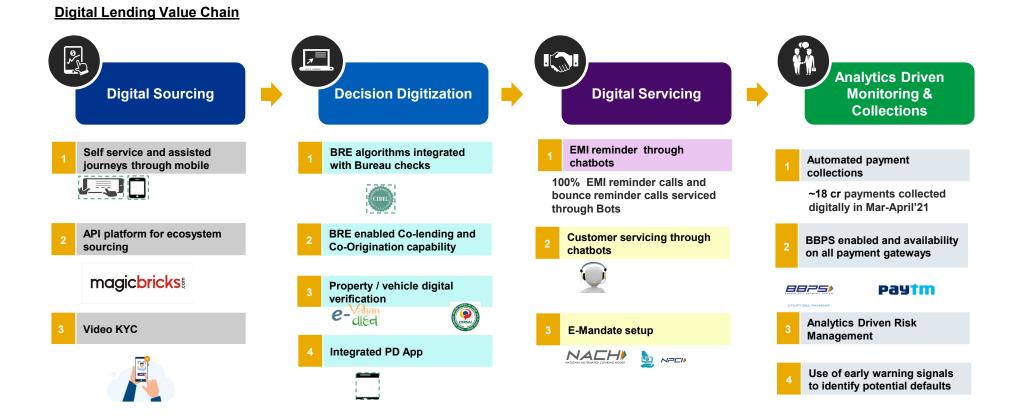
	Q4 FY 20	Q1 FY 21	Q2 FY 21	Q3 FY 21	Q4 FY 21
Revenue from Operations*	14.3%	13.6%	13.7%	13.5%	10.0%
Net Interest Income*	6.2%	6.4%	7.0%	6.8%	3.9%
Operating Expenses*	0.5%	0.4%	1.0%	0.4%	0.9%
Cost / Income	7.7%	5.8%	14.7%	6.2%	21.8%
Pre-provision Operating Profit	5.7%	6.1%	6.0%	6.4%	3.1%
Credit Costs	31.9%	1.1%	3.0%	3.4%	9.0%
GNPA	5.3%	5.2%	6.1%	4.5%	0.0%
NNPA	4.3%	4.2%	4.3%	2.0%	0.0%
ROAA	-19.4%	4.6%	1.8%	1.8%	-5.1%
Leverage	3.0x	2.9x	2.6x	2.6x	2.5x
ROAE ^	-58.3%	13.2%	4.6%	4.8%	-12.8%

\* On daily average basis

^ Annualized

### Leveraging technology and data analytics





38

### FY 22 Outlook



- Substantial growth capital to pursue calibrated growth
- Strong ALM and Low Leverage
- Focus on high yield Used CV & affordable housing
- Hub and Spoke Smart branch expansion deeper penetration in Tier 2/3 cities
- Digitisation to help improve TAT and customer service
- Re-started retail disbursements and quickly reached Pre-Covid levels
- Obtained CRISIL Credit Rating of AA (-) with stable outlook
- Strengthened partnership with ICICI Bank with renegotiated commercials
- Expanding Product/ Geography/ Customer segments
- Scrappage Policy will add to the tailwinds

# **CSR** Initiatives

# INDOSTAR

	Education	Women Empowerment	Sanitation	Environment
Partnership with 15 NGOs	<ul> <li>12 students diagnosed with ASD granted educational scholarship</li> <li>10 girls between age group</li> </ul>	Education scholarship given to 50 adolescent girls between age group 12 – 16 years from Chennai	<ul> <li>Sanitation infrastructure build in government schools of Rajasthan, Pune &amp; Kerala</li> </ul>	<ul> <li>Land identified for Miyawaki plantation near Thadiyalur railway area has been prepared, cleaned</li> </ul>
Projects in 9 states Employees from 22 Branch Offices involved Total	<ul> <li>16-18 years granted education scholarship pursuing summer programs</li> <li>80% passing percentage of students appearing for SSC exams &amp; trained under IndoStar's sponsorship at Night school in Mumbai</li> <li>250 sling bags &amp; soaps were produced by 50 differently able participants at the training workshop conducted</li> </ul>	30 adolescent girls from shelter homes trained for jobs readiness with training sessions on tailoring, jewelry and enrolment into training institutes. 26 women from low income families in Gujarat trained to be chauffeurs & 16 women provided with permanent driving license	<ul> <li>Inaugurated a sanitation complex for a government school in Guwahati</li> <li>Number of students benefitting from Sanitation infrastructure are as follows: <ul> <li>Rajasthan: 465</li> <li>Pune: 180</li> <li>Kerala: 330</li> <li>Guwahati: 394</li> </ul> </li> </ul>	<ul> <li>Plantation of Miyawaki to be initiated in the unlock phase after the lockdown in Tamil Nadu</li> </ul>
Beneficiaries from CSR 5,257	Education	Women Empowerment	Sanitation	Environment

### **COVID Relief Support**







### United Way India Provided 150 PPE Kits for Health care workers in Kasturba Hospital, KEM, Sion Hospital, Bhabha Hospital, Rajawadi Hospital

Smile Foundation

150 Dry Ration and Necessity

Kit to affected migrant families

Delhi, Karnataka & Gujarat





#### Habitat for Humanity India

 231 Family essential Kits, 450 Health kits provided to visually impaired families, officers of police force in TN, UP & Maharashtra

#### **Janvikas Trust**

309 PPE Kits, 250 Dry Ration & Basic Necessity Kit to frontline workers & families in Gujarat



#### Salaam Bombay Foundation

 800 grocery kits to less privileged families across Mumbai

### **Entrepreneurial Leadership Team with Strong Sponsor Backing**

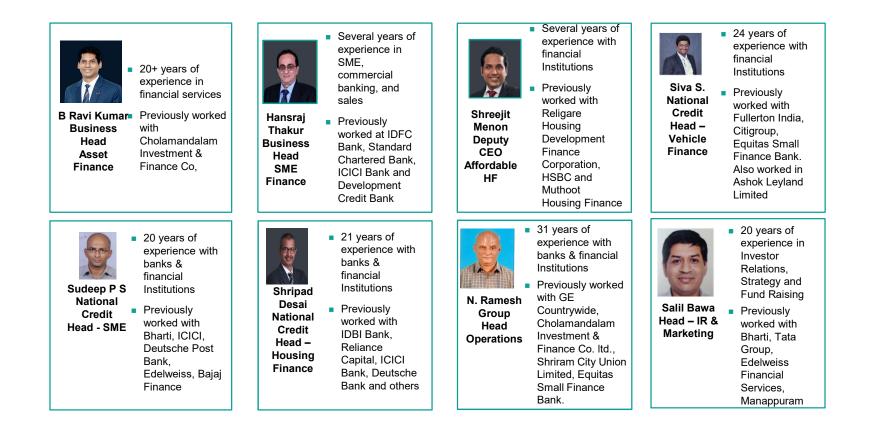


- ✓ Several years of experience and in-depth understanding of the specific industry and geographic regions
- ✓ Separate business & credit heads for each vertical
- ✓ Strong alignment through large ESOP program



### **Entrepreneurial Leadership Team with Strong Sponsor Backing**





### **Strong & Distinguished Board**



✓ 14 committees composed of independent and non-independent directors and also employees<sup>1</sup>

- ✓ Distinct and delineated responsibilities to ensure good corporate governance
- ✓ Strong capital sponsorship also providing access to best industry practices and international corporate governance standards

Name	Designation	Description		
Bobby Parikh	Chairman & Non-Executive Independent Director	Director since 2011		
		Several years of experience in finance		
R.Sridhar	Executive Vice Chairman & CEO	■30+ years of experience in financial services industry		
		Previously associated with various entities forming part of the Shriram group		
Dhanpal Jhaveri	Non-Executive Director	Director since 2010; Partner at Everstone Capital		
		Experience in investing, corporate strategy, mergers and acquisitions and investment banking		
		Previously worked with Vedanta Group, ICICI Securities, KPMG India		
Vibhor Talreja	Non-Executive Director	Managing Director at Everstone Capital since 2019		
		<ul> <li>Previously worked at Temasek India, JM Morgan Stanley and Tata Administrative Services</li> </ul>		
Aditya Joshi	Non-Executive Director	<ul> <li>Managing Director at Brookfield Private Equity Group and heads the private equity business for Brookfie in India</li> </ul>		
		Previously worked with Apax Partners, The Blackstone Group and JM Morgan Stanley		
Munish Dayal	Non-Executive Director	<ul> <li>Managing Director at Brookfield Asset Management India and has over three decades of experience in financial services.</li> </ul>		
		Before joining Brookfield, was Senior Operating Partner at Baring Private Equity Partners India Limited		
Hemant Kaul	Non-Executive Independent Director	Several years of experience in the fields of banking and insurance		
		Previously worked with Axis Bank and Bajaj Allianz General Insurance		
Naina Krishna Murthy	Non-Executive Independent Director	She has more than two decades of experience in the legal sector		
		■Founder of India law firm K Law		
	Bobby Parikh R.Sridhar Dhanpal Jhaveri Vibhor Talreja Aditya Joshi Munish Dayal Hemant Kaul	Bobby ParikhChairman & Non-Executive Independent DirectorR.SridharExecutive Vice Chairman & CEODhanpal JhaveriNon-Executive DirectorVibhor TalrejaNon-Executive DirectorAditya JoshiNon-Executive DirectorMunish DayalNon-Executive DirectorHemant KaulNon-Executive Independent DirectorNaina Krishna MurthyNon-Executive Independent		

de Audit Committee, Nomination and Remuneration Committee, Stakeholders Relationship Committee, Responsibility Committee, Asset Liability Management Committee, Risk Management Committee, Credit Committee, Management Committee, Corporate Lending Committee, Retail Lending Committee, IT Strategy Committee, Grievance Redressal Committee, Banking Committee and Debenture Committee

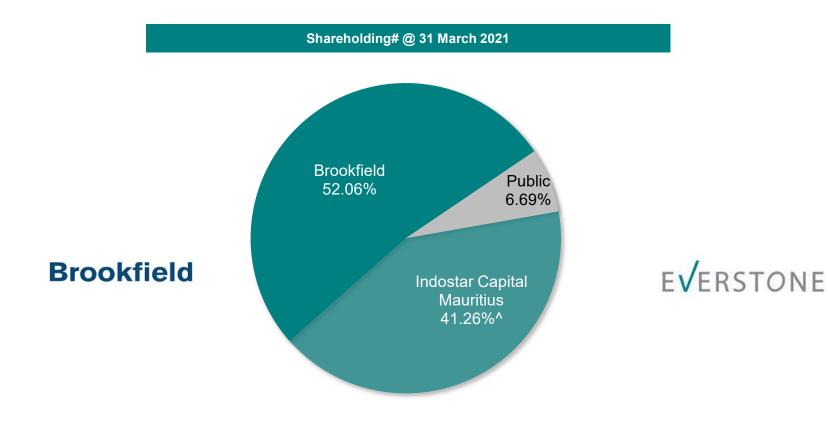


### **Discussion Summary**

- Strategy
- Quarterly Results
- Business Update
- Shareholding Structure

# **Shareholding Pattern**





# Excluding CCPS

^ includes ECP II & ECP III ESOP is 4.37% of diluted shares capital (excluding CCPS) Source – NSE, Company data

### **For Further Queries**





Salil Bawa Head Investor Relations Contact No: +91 9987644008 Email – <u>sbawa@indostarcapital.com</u> Email - <u>investor.relations@indostarcapital.com</u>

#### Media Contact

Snigdha Nair Adfactors PR Email - snigdha.nair@adfactorspr.com; indostar@adfactorspr.com

